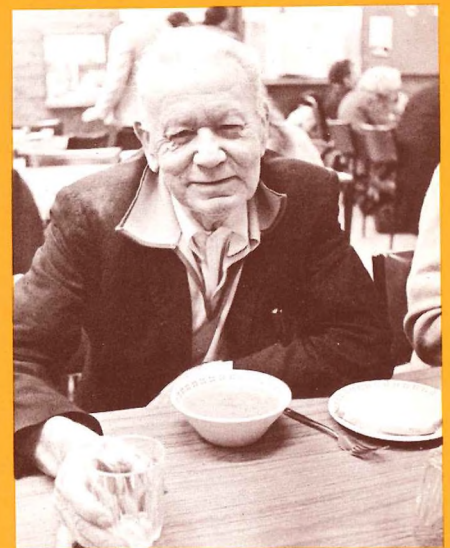
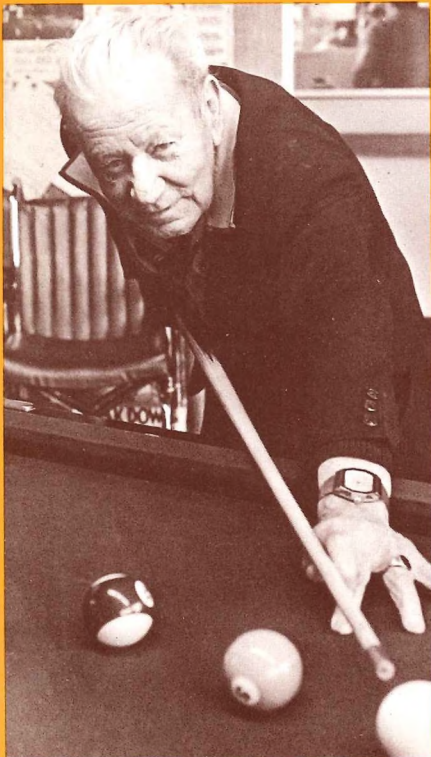
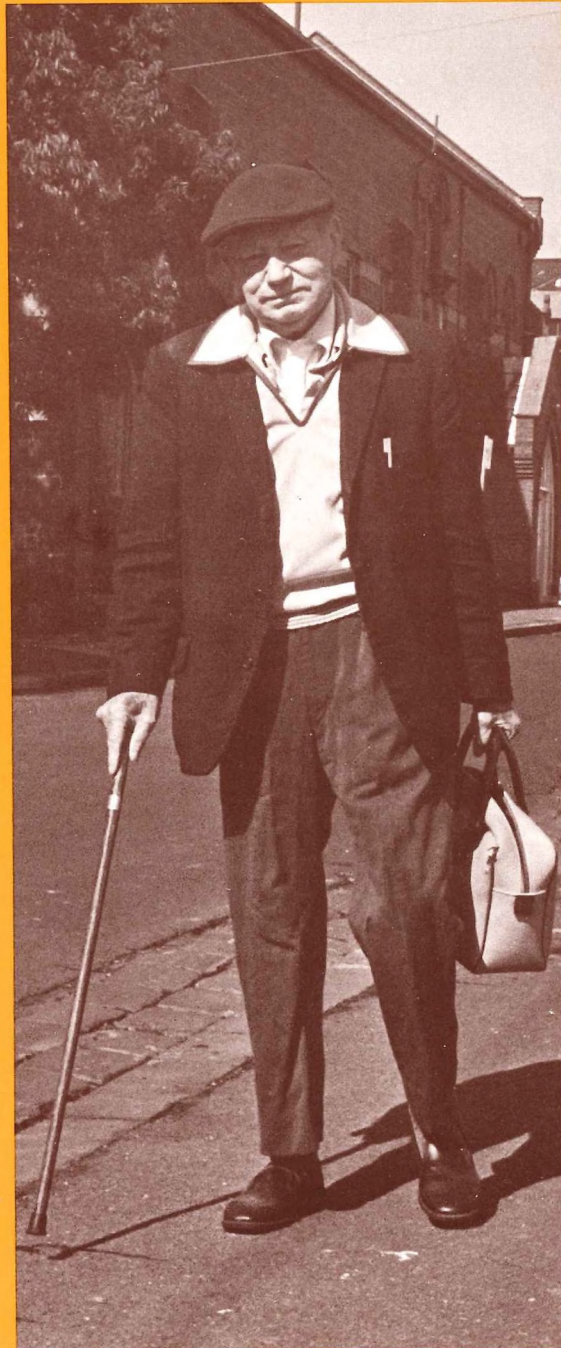
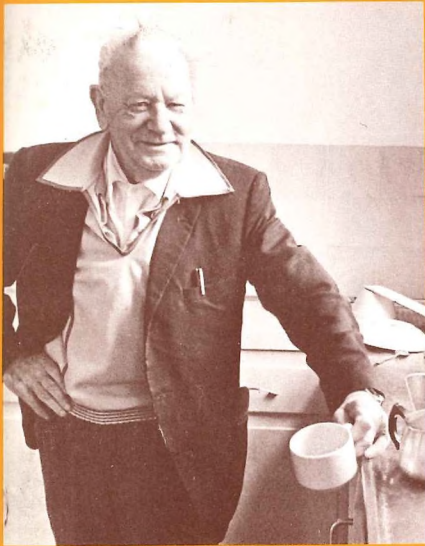

The Brotherhood of St Laurence

BROTHERHOOD OF ST. LAURENCE
67 BRUNSWICK STREET, FITZROY
ARCHIVES



Annual Report 1983-84

The Brotherhood of St Laurence

67 Brunswick Street, Fitzroy, Victoria, 3065 · Telephone 03 419 7055

Incorporated 1930 · Incorporated in Victoria under Brotherhood of St Laurence · Incorporation Act Number 8188, 1971

The Brotherhood of St Laurence is a non-government social welfare organisation financed by public donations, funds raised from the commercial activities of its donated goods divisions and auxiliaries and various government grants and subsidies. It brings together the labour, skills and enthusiasm of paid staff and volunteers to give practical expression to the Christian-humanitarian ideal of a caring and sharing society.

The Brotherhood works for a better deal for disadvantaged people with particular emphasis on the poor, the elderly, the unemployed and disadvantaged families.

Recognising that poverty in modern Western society is a condition relative to the general living standards, it gives first priority to the most disadvantaged receiving the least assistance from other sources. Above all the Brotherhood seeks to tackle the causes and not simply treat the effects of poverty.

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Nurse, East Preston Community Health Centre

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Lyn Harrison, Sales Manager, Mytton Rodd Limited

Vera Hart, (from November 1983), Ministry of Employment and Training

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Harry Budge, Manager

May Hamilton, Volunteer, Donated Goods

Eric Hart, Executive Officer

Mildred Malcolm, Volunteer, Donated Goods

Gordon Northwood, Salesman (retired)

Bruce Wemyss, F.C.I.S., F.A.S.A., Company Secretary (retired)

Ivy Worland, Volunteer, Donated Goods

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Water Supply

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Graeme Bound, Executive Officer

Bryan Dupuy, Cartage Contractor

Norma Eastwood, Manager

Dr Neil Gordon, M.B., B.S., Medical Practitioner

Cr Alan Parkin, Representative, Cranbourne Shire Council

Alan Richards, Clothing Retailer

COVER: Eric Jones lives at Millott House, Fitzroy (centre). He can cook his own meals there (top left) or have lunch and play snooker and draughts at the Coolibah Day Centre.

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From the Executive Director

The past year has been one of continued reorganisation due to senior staff changes and the need to restructure various departments. This has been particularly relevant to the Peninsula Region, and, following a report from IBIS management consultants, to the Donated Goods Division.

Earlier in the year the Board called for recommendations on the future directions of the Brotherhood over the next five years. This has become part of a continuing process of consultation and has led to the establishment of a Strategic Planning Committee. This Committee is responsible for examining various proposals in the areas of service development, social policy and other aspects of the Brotherhood's life as they relate to projected economic and social changes within Australian society.

As the Federal Budget strategy became more apparent in the latter part of the year, the Brotherhood again became active in its campaign to improve the financial circumstances of low-income families and children. These and other concerns emerged out of the Commission of Enquiry into Poverty in Australia whose work was completed almost a decade ago. Unfortunately most of its

recommendations had to be set aside due to the prevailing economic conditions. If there are signs of a sustained economic recovery, then the community should encourage both Federal and State Governments to take up this unfinished business with great urgency. Voluntary welfare organisations cannot be expected to carry these burdens on their own.

Despite some financial difficulties early in the year, I can report that those problems related to the Donated Goods Division have been rectified, some new service programmes have been established, others have been redesigned, and our fund raising is on a firm foundation. I want to take this opportunity of expressing our appreciation for the continuing generosity of the public who have expressed their confidence in our work in many tangible ways, including direct financial donations, offers of good quality clothing and furniture and personal voluntary assistance.

Canon Peter Hollingworth



Strategic Planning Committee Members

(from left)
Eric Hart, Jean Elder,
Graeme Bound,
Peter Hollingworth,
Dyranda Prevost,
David Green
William Ford,
Alison McClelland.
(Absent: Peter Allen,
Paul Heinrichs)

Working with the Problems of Poverty

For over 50 years the Brotherhood of St Laurence has worked among low-income, socially disadvantaged and excluded people, particularly in Melbourne.

This has occurred in economic conditions ranging from the depression, wartime restrictions, post-war abundance, and the post-70s recession.

Throughout such economic fluctuations, there continues to be a significant number of people having inadequate access to essential goods and services because they lack adequate incomes.

The Brotherhood recognises that many different factors cause problems of poverty and relative deprivation. It seeks to understand the complex interrelationships and to improve its policy analysis in order to lift the overall circumstances of such people. The object is to secure a proper place for them in society.

These initiatives require three different approaches. The first is that of advocacy based on a commitment to justice. This in turn involves a capacity for moral persuasion. The second requires the formulation of policies based on both economic and social considerations, which will enhance the position of the disadvantaged, while having regard for overall economic growth strategies. The third is through the delivery of direct services which are offered in ways that will enhance peoples' sense of dignity. Services where possible should be managed locally, and they should seek to empower people, by encouraging them to participate more fully. This requires that services, where possible, are locally based, participatory by nature and help to empower the service users.

Perhaps the uniqueness of the Brotherhood lies in its capacity to sustain work simultaneously in all three areas.

Community Services

This year has seen some significant changes in the Brotherhood services.

By the end of the year, the group housing program for older people had two residences operating, one in Moonee Ponds and one in Brunswick.

During the year a group of long-standing Fitzroy residents moved from the historic Glass Terrace houses in Gertrude Street to the renovated Mission House in Fitzroy Street. The Ministry of Housing has bought Glass Terrace and intends to restore it as an apartment house for low-income tenants.

Limurru entered its second year as a neighbourhood centre and the Material Aid Service moved into shopfront premises in Brunswick Street, Fitzroy.

The Brotherhood was involved in supporting a number of job creation projects funded either by the State or Federal Governments. Initial planning began for a furniture production project, geared towards producing low-cost, attractive, basic furniture which would be particularly appropriate for flats and small dwellings. Other work has involved looking at ways to assist older people maintain themselves in their own homes.

Many community services, including the Brotherhood's, have been affected by the increased rates of unemployment which have had particular impact on younger and older workers. It is clear that while there have been some promising signs in the management of the economy, these are more relevant to some sectors of the community than others. There is no doubt that the unemployed young, lone-parent families, families without work, and older people dependent upon private sector housing, do not enjoy many of the advantages available for those with stable and secure work.



The Group House at Ascot Vale

Community Services

Coolibah Day Centre

The increasing age and frailty of many of the 170 members of the Centre has meant a review of the services provided. There is now an increased emphasis on the chronic health needs of older people living on low incomes in their inner city housing.

About 50 to 60 members attend each day for a wide variety of activities, including hot midday meals, a pool room, craft work, a swimming group, music therapy, poetry reading and literature classes led by people with special skills or interests. Volunteers give invaluable support by organising regular outings in the Centre's bus both during the week and at weekends.

A podiatry service is always important for older people and sessions are held three days a week for older people from the surrounding area. The 'Coolibah Echo', the Centre's regular magazine, is written by members with the support of staff.

Each week, about twenty members are involved in woodworking at Wandarra Workshop, making furniture and smaller articles to order. These are sold and the profits returned to buy equipment and materials.

The Brotherhood has contributed to a major review of extended care services in the Fitzroy area and has supported the growing interest of governments in opening up opportunities for older people living in their own homes.

Group Housing

The Group Housing Program for Older People began in December 1982. Its aim was to set up and evaluate a number of shared residences for older people.

To date, two houses have been established. The first was purchased in June 1983 in the Moonee Ponds area with funds received partly from the Voluntary Helpers Shop in Camberwell and partly through a grant under the Aged or Disabled Persons' Homes Act from the Department of Social Security. The first four tenants moved in in November 1983 and after some initial teething problems the house has settled down well.

The second house was purchased late in 1983 by the Ministry of Housing to lease to the Brotherhood. In the Brunswick area, the house has three tenants and is ideally situated near transport and shops.

Overall, the program has proceeded satisfactorily, although it has taken a little longer to establish the houses than first envisaged. The project was to have ended in December 1984, however this has been extended for a further year.

Towards the end of the project a final evaluation report will be prepared.

Laurence Industries

Thirty-two men and two women have worked this year at Laurence Industries sheltered workshop in Preston. They have been referred from special schools, health clinics, doctors and welfare agencies and the Helping Hand Association. The workshop provides permanent employment for the disabled, collecting and processing newspaper for the recycling market.

In an attempt to stop fluctuations in demand for newspaper, contracts for paper sales have been renegotiated and a permanent contract has assured a stable future. Because of past problems, the workshop made a loss of \$10 000 this year but under the new arrangements a break-even result is anticipated.

Material Aid

The Material Aid Service continues to be a vital open door of the Brotherhood, providing free and low-cost goods to the increasing numbers of people on very low incomes. It is based upon the principles of maximum choice for its users in conditions which respect the dignity of those whose incomes are inadequate.

For the last half of 1983 Material Aid remained within the Sharing Centre in Fitzroy, as a co-tenant with other services directed towards improving the financial position of families on incomes below the poverty line. At the end of December, the Sharing Centre closed and the Material Aid Service moved to a shop at 79 Brunswick Street.

Initially, there were concerns expressed regarding the exposure of users of the service in a shop-front location. However, this fear has proved groundless. Most users of the service have commented on the improved position, and the improved accessibility to the range of essential goods available from the service.

The pleasant, shop-style, free clothing and furniture service also has a flexible lay-by system and a small section selling new, low-cost manchester and basic clothing items. Weekly trips to the market in the Brotherhood's mini-bus have helped service users to save on food costs.

Numbers of Low-Income People Using the Material Aid Service

Free furniture	1 974
Free clothing	6 151
Low-cost shop	3 024
Trip to market	953
<hr/>	
Total transactions	13 207

Community Services

Limurru Neighbourhood Parents' and Children's Centre

At the beginning of 1983, Limurru changed from a small child care centre for working parents to a neighbourhood parents' and children's centre.

Approximately 60-70 families have used the Centre in the past eighteen months and about 40 families are regularly involved. They come to Limurru for regular or occasional child care, to join in one of the activities groups for parents, or simply to meet friends over a cup of coffee.

Parents have become increasingly involved in organising general activities as well as helping with child-centred activities. As their confidence and skills have developed, parents have progressively assumed more say in the running of their centre. A team of volunteer staff have given invaluable support during the year.

New activities have developed in pre-natal classes for isolated young pregnant women, preventative health education and indoor gardening. Weekly market trips provide a friendly group outing which also helps the family survive on an inadequate income.



Debbie Seddon (left), Maria Jackson (centre) and Stephanie Dowker learnt to drive through the Women on Wheels Project at Limurru.

Metropolitan Aged Services

Low income residents in the Gertrude Street rooming houses have been relocated in the old Mission House in Fitzroy, renamed 'Millott House' in honour of Jessica Millott who worked with the Coolibah Club for thirty years. Over recent years there has been a continual decline in rooming houses in Fitzroy and 'Millott House', now renovated to house 25 people, represents an increase in the Brotherhood's rooming house stock.

An important change has been made in the nature of Federal Government subsidies for the on-going provision of care to hostel residents. Every resident is now eligible for a subsidy of \$10 per week, with those residents assessed as requiring personal care receiving an additional \$40 per week. These payments are made to the organisation after investigation has determined that appropriate staff and conditions are met. The change in subsidy arrangements has reduced the high deficits incurred by the Brotherhood in providing high quality services in hostels for the frail aged.

Demand for all forms of accommodation was constant and many requests could not be met. Rental increases and general cost rises forced many elderly people to seek cheaper accommodation. The new hospital arrangements, as a result of the introduction of Medicare, indirectly caused a further demand for nursing home accommodation. Previously, older, low-income persons were able to receive long-term nursing accommodation in certain private hospitals. Under new Medicare arrangements this was no longer possible, resulting in a greatly increased number of requests for nursing accommodation at the Brotherhood. In almost all cases such requests cannot be met and there are very few practicable alternatives available.

Persons on waiting lists for accommodation were assisted to make other arrangements until Brotherhood accommodation could be obtained. The pressure on many older people and their families meant increased demand for careful advice and often extensive searches for alternate accommodation.

Accommodation for the Aged

	Number of Residents
Flats	76
Cottages	286
Group House	8
Hostels	190
Nursing Homes	100
Rooming Houses	33
Total	693

Community Services

Support for Food Co-operatives

In response to the growing need of people on low incomes to have access to cheap good quality food the Brotherhood now formally provides assistance to welfare, community and self-help groups wishing to form food co-operatives. Information on food wholesalers, management and decision-making techniques, and linking groups into appropriate resources are some of the ways assistance has been given by the project officer.

Since 1980, twenty-four locally based, small scale food co-operatives have been established in the metropolitan area. The Brotherhood has assisted eighteen of these groups to work through their establishment phase.

In 1981 the Brotherhood was instrumental in forming the Food Co-operative Support Group, which has become a vital resource and information sharing base for existing and impending food co-operatives. This year it has obtained funding from the Ministry of Employment and Training to undertake a research study into food co-operatives and make an assessment of their needs.

Volunteers in the Services

This year there have been over eighty people making a regular contribution of their time and energy to services in the metropolitan area. Some may work one or two days a week, others every third Sunday, while some come only on Christmas Day to help in the Coolibah Centre.

Young people who are interested in continuing their studies in the social sciences find confirmation of their ideals while working at Material Aid.

Those who already have full-time work enjoy taking members from the Coolibah Day Centre for outings at the weekend or helping with the youth program at the Action and Resource Centre, one of the Supported Projects.

Typing and clerical work, helping in community education by writing on various aspects of poverty, financial counselling and book-keeping, and working on advisory committees, are some of the diverse activities undertaken by volunteers.

The Brotherhood also continues to give opportunities for secondary school students on work experience and over thirty students have been involved during the year.

Peninsula

The start of a rebuilding program for some of the old, sub-standard housing at G.K. Tucker Park has this year seen the completion of Collins Court, a twenty bed hostel for frail aged, built as an addition to Cox Court hostel. The complex now houses 49 residents, with a respite suite for family relief. The new hostel was opened by His Excellency, The Governor General of Australia, Sir Ninian Stephen, on 8 April.

The building cost of \$651 000 was funded by subsidy from the Department of Social Security, the Ian Rollo Currie Estate and specified legacies.

The rebuilding of five old cottages commenced in April, also with Federal Government subsidy and legacies funding. Many of the old fibro cottages were built in the 1940's and 50's and their rebuilding represents an enormous financial commitment from the Brotherhood.

Broughton Nursing Home at Frankston has also had necessary alterations and additions, including floor coverings, enhancing the pleasant atmosphere there. Almost all the forty residents are in their 80's and 90's with two over 100 years



Geelong

St Laurence Park village settlement at Lara now accommodates 230 elderly people in cottages, flats, a hostel for the frail aged and a nursing home. Residents have the security of knowing they will be cared for if necessary in the housing that is right for them. At the same time, they are encouraged to maintain as much independence and control over their lives as possible and to take an active part in their community.

Park residents have been involved in a wide range of activities, including the annual fair which raised \$15 000 towards the cost of a new Day Centre.

The Day Centre will be built in 1984 as an extension to Flinders Lodge Nursing Home, and will meet the needs of the aged and disabled in the surrounding district.

Supported Projects

In line with its policy of supporting community projects, the Brotherhood has had increased involvement with a wide range of significant services and community groups.

Job Creation Projects

Considerable energy and assistance has been given to the Community Buying Advisory Service, providing low-income people with information regarding the best prices for both credit and goods. After twelve months of successful operation, the Brotherhood has committed funds to maintaining this service whilst awaiting the outcome of decisions by the State Government as to its future support.

The Outlet shop in Fitzroy opened as a retail base for goods produced by unemployed people, disabled people and others who are working in their own homes. Over fifty people were involved in producing cottage-industry type items for sale. Unfortunately, funds for this project ceased before the shop became self-sufficient and it has now closed.

During the year assistance has been given to a number of low income groups seeking funds from various employment programmes. In addition, the Brotherhood has benefitted from working with groups attempting to put job creation ideas into practice.

Working with Others

The Brotherhood has continual close association with other organisations in the fields of research, policy development and social action. In addition to maintaining traditional links with the Councils of Social Service and Councils on the Ageing, support has been given to innovative projects such as Future Jobs, and the Community-Based Computer Training Program. Active membership with the Victorian Social Security Consultative Committee has been maintained.

Financial assistance totalling \$44,313 has been made available to 23 projects including St Mark's Community Centre Fitzroy, Tenants Advice Service, Community Aid Abroad, The Island Work Education Project, and the Families in Distress Foundation. In addition, clothing to the value of \$10500 was given to Hanover Welfare Services.

SPAN

The SPAN project is now over five years old and continues to be a source of information and interest for many other community groups and government agencies throughout Australia. SPAN members are active advocates for opportunities for older retired people. Some of their work has been recognised by Victoria's 150th Anniversary Committee, which has funded some important projects and areas of interest to older people. No financial support is now given by the Brotherhood other than a house rent-free.

Unemployment Rights Service

The Western Suburbs Right to Work Committee continues to manage the Unemployment Rights Service, which provides advice and support for the region with the highest unemployment levels in the State. Increasingly people seeking assistance with other pensions and benefits are using this service. The staff have been involved in a number of major appeal hearings with the Social Security Appeals Tribunal and the Administrative Appeals Tribunal. Work involved in these hearings is extensive but is an important part of advocacy for those dependent upon pensions and benefits.

Action Resource Centre Community House

This year ARC Co-operative moved into shop-front premises in Queen's Parade, Clifton Hill. A review of the three years since ARC became independent of the Brotherhood reveals a diverse and active program of services, activities and social action undertaken by this organisation. ARC continues to be a significant voice for low-income people and to demonstrate the importance and potential of an organisation which is run for and by low-income people themselves.

Fitzroy and ARC Credit Union

This unique credit union has now completed three years of independent service as an incorporated co-operative. Its services have been in high demand because it is particularly geared towards the needs of those who live with tight budgets and minimal savings. Almost all the 439 members of this credit union are on a pension or benefit and regularly use the budget payment scheme to enable them to manage major expenditure over a twelve-month period.



The Fitzroy and ARC Credit Union now has 439 members.

Working for Change

Emerging problems of child poverty and long term unemployment were two of the major themes running through the Brotherhood's policy and research work.

Since 1973 the proportion of the population under the age of 16 dependent on a pensioner or beneficiary has increased fourfold from 4.4 to over 18%. As income security payments to these children are well below levels suggested by the poverty line, more than three quarters of a million Australian children are now living in or near poverty. Over the same ten year period the number of people who have been unemployed for more than six months increased from just under 11,000 people to over 310,000. The Brotherhood's own research, and that of other groups, has documented that such long term unemployment brings in its wake poverty, a decline in work skills, loss of confidence and a variety of health problems.

Child Poverty

Policy work to develop proposals for alleviating child poverty included a major revision of the Brotherhood's income security statement to place particular emphasis on lifting a range of cash transfers to children. Other recommended reforms included increases in unemployment benefits to single people and increases in the supplementary rent allowances paid to pensioners and beneficiaries. A package of Brotherhood proposals for reform of the taxation system pays special attention to ensuring the tax system recognises that children involve significant financial costs for their parents, which the tax system should recognise.

A Brotherhood critique of the report of the Inquiry into a National Maintenance Collection Agency also focused on the importance of Federal Government measures to increase cash assistance for children of single parent families.

Policies for the Aged

Brotherhood work around aged policy included ongoing monitoring the shared living project for older people, the evaluation of the Footscray Home Care Project for elderly people and the development of a statement on post-retirement incomes policy.

Work on retirement income policy included some participation in community debate about the Federal Government's plans to re-introduce an assets test for pensions and benefits.

Women in Poverty

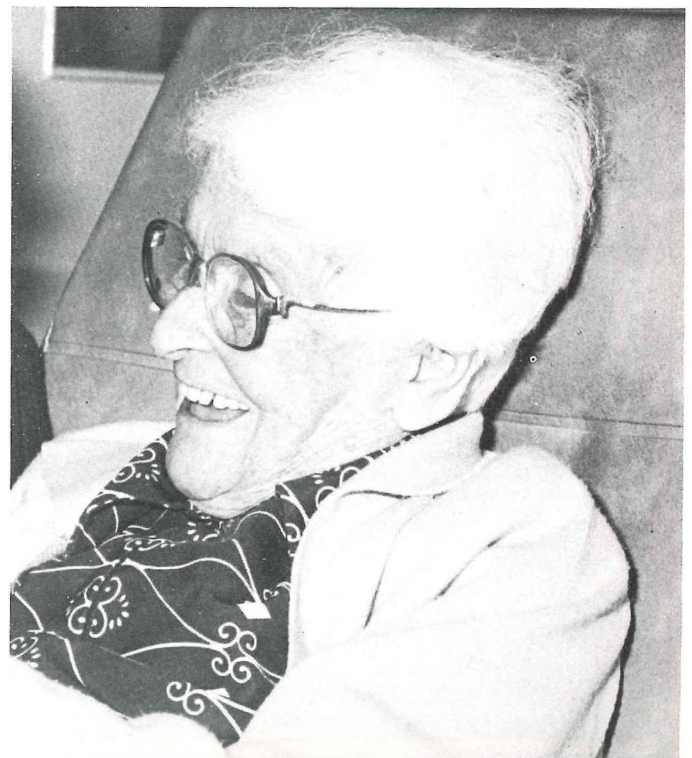
The need for such reform was graphically documented in the final report of a study of 80 women living on social security pensions or benefits. The study, which was undertaken for the National Women's Advisory Council, investigated the pathways that led women to pension or benefit recipiency, their life on a pension, and the options available to the women for their future.

Wide ranging reforms to the education system, income security and employment and training programs were proposed by the study.

Community Education

In its role of promoting an understanding of the causes of poverty and inequality, the community education program concentrated the major part of its activities on school students. Activities have included the school visits to the Brotherhood, membership of the Victorian Education Department's Curriculum Task Force on Poverty Development and Unemployment, production of a video on unemployment, responding to information requests, and public lectures.

Over 45 senior secondary school groups visited the Brotherhood to participate in a program that examines poverty, inequality, unemployment and public housing. The Education Officer has been an active member of the Education Department's Curriculum Task Force as one part of the Brotherhood's concern to modify the way schools examine the issues of poverty and inequality.



Working for Change

Projects for Young People

The evaluation of the Footscray home care project was one of the research projects which touched on the problems presently experienced by young people in Australia. Other Brotherhood work relating to young people ranged from the completion of an evaluation of the Northcote Accommodation Project, to the development of a submission for a visit to the Brotherhood by a team of experts sent by the OECD to review youth policy in Australia, to involvement in the Federal Government review of income support programs for young people.

Job Creation

Two research projects investigated the value of the Government's present job creation programs in assisting the long term unemployed. A longitudinal study to be published in the second half of 1984 has investigated the alleged benefits to participants of short term employment

in the Victorian Government's employment initiatives program. A second study, evaluating an innovative domiciliary care project in the municipality of Footscray, has highlighted that significant benefits could be provided to the long term unemployed if major changes were made to existing job creation and training programs. The lessons emerging from these evaluations have been taken up by the Brotherhood in work with the Victorian Ministry of Employment and Training to assist the development of job creation programs for the long term unemployed.

Work also began to develop an innovative Brotherhood project to assist the long term unemployed. Arising partly out of an inadequate supply of furniture for distribution through the Material Aid Service, research was undertaken to investigate the viability of the Brotherhood manufacturing furniture. A furniture designer has produced a range of prototypes which it is hoped can form the basis of a new business operation producing low-cost furniture and providing secure jobs for the long term unemployed.

Budget 'must aid the poor'

THE Federal Budget's tax and welfare package should aim mostly at helping families and lifting pensioners above the poverty line, according to the Brotherhood of St. Laurence.

The Brotherhood's executive director, Canon Peter Hollingworth, said yesterday an alternative Budget package had been drawn up to

Surviving below the poverty line

from Peter Allen, director of social policy and research, Brotherhood of St Laurence

ents' benefit in 1973 was an important and necessary social reform. Before its introduction women were being forced, by economic

supporting parent beneficiaries are often trapped in poverty by the high marginal tax rates they pay if they attempt to supplement their

How long must poor wait?

LAST week a group of people from the Fitzroy high-rise came to my office and showed me two identical bottles of cooking oil bought from a well known retail chain.

The price tags told the story. The one from the city store cost \$3.19; the one bought in Fitzroy cost \$3.69; yet another example of

By PETER HOLLINGWORTH

possible in areas where the needs are perhaps greater than the competition from other stores. For many families, Christmas

responsibilities, age or lack of jobs and who must, therefore, depend on pensions and benefits for their incomes.

Pensioners are pawns in political struggle

from P. Allen, director of social policy and research for the Brotherhood of St Laurence.

Senator Grimes should not use pensioners as pawns in a political

assets test pensions cannot be increased is playing politics with pensioners' meagre living standards.

The Government responsibility, as Senator Grimes now recognises, is to outline its detailed plans de-

capital and wealth at lower levels and covering all the population — not just the aged.

Money raised from these new taxes should be used to ensure that no pensioner or beneficiary is

How the Funds are Raised

Communication with the public by the Brotherhood is related to two areas: working for social change through Social Policy and Research (see page 7) and promoting the Brotherhood in order to encourage support from the community through Public Relations and Income Development. The public relations program complements and links with income producing activities.



At the Malvern Shop, Mrs Thelma Davey is assisted by co-ordinator Mrs Janet Roberts (left) and auxiliary member Mrs Gwen Hunt.

Auxiliaries

Eleven shops in the metropolitan area are now run by auxiliaries with three of the larger shops having part-time co-ordinators. The Malvern auxiliary took over the running of their shop with the support of a part-time co-ordinator during the year. They have 29 members, who give a day or half day each week.

Each shop has worked harder than ever to obtain additional stock. Friends, friends of friends, families, neighbours and other local contacts have all been involved. Auxiliary members have created their own network for collecting goods, advertising in local papers, and even hand delivering letters.

The amount raised by the metropolitan auxiliary shops was \$211 185 after paying all costs, including the transfer fee for goods received from the Donated Goods Division.

Ten fundraising groups have been active, holding lunches, theatre parties, street stalls and other functions to raise a total of \$23 545.

The Wangaratta Auxiliary closed in December after 24 years of collecting and sorting clothing and household goods for rail to Melbourne. They have also held a social function each year to raise funds and our thanks go to all who have given so much during those years.

Donations

The Brotherhood continues to be supported generously by individuals, companies, schools and community groups. This year 6157 donors gave \$546 000 through two appeals, the newsletter, the annual report and general donations.

Direct fundraising costs were kept at little above last year, \$32 000 being spent on printing, mailing and on computer records. This represents 5.9% of income from that area.

Donations in kind, including food, new clothing and unwanted production lines also led to substantial savings in many sections.

How the Funds are Raised

Promotion

The main promotion for the year was the Australian Institute of Dry Cleaners' "Build a mile of clothing for the Brotherhood" appeal. Over 5000 garments were collected and cleaned free of charge during February. Institute members from all over Melbourne took part in this appeal which is now to be an annual event.

Throughout the Brotherhood, publicity about its services and about specific social issues generated 449 articles in the press. Radio stations were generous in allocating free time, advertising for donated goods. Promotional material included the annual report, the bi-monthly newsletter, a photographic display and brochures. These were all used in fundraising and \$20500 was spent on their production.

Legacies

The largest single source of donations continues to be from legacies. This year, 21 people who chose to remember the Brotherhood in their will gave in this way a total of \$535000. Four legacies specified for the care of the aged were used to upgrade cottages and help build the new hostel at G. K. Tucker Park. Those not specified were used to underwrite general welfare activities.

Trusts

Charitable trusts and benevolent foundations were again generous, with 34 grants totalling \$186916 being given to specified and non-specified areas of work.

Donated Goods Division

During the year it became apparent that, despite having shown a profit in the previous year, the Metropolitan Donated Goods Division was likely to make a sizeable loss. This was due to increased costs, but no increase in rag prices.

IBIS Corporate Services Pty Ltd were asked to study the Division and make appropriate recommendations and as a result the goods sorting operations were changed. The premises at West Heidelberg have been put up for sale, the sorting operations relocated in smaller premises, a significant number of sorting staff were retrenched and reviews have been undertaken of collections and shops.

Two shops, at Heidelberg and Swanston Street have been closed, the Dandenong shop was transferred to the Peninsula Division and Malvern has become auxiliary operated.

The reduction in staff has been greatly regretted as some were long term employees. It is hoped that the drastic action will allow the Division to continue providing clothing to Material Aid and to shops, as well as assist in financing the welfare operations.

Geelong and Peninsula Division are small and geographically more self contained. As a result, each had a profitable result and Peninsula was able to open a new shop at Rosebud.

INCOME DEVELOPMENT – 5 YEAR REVIEW

INCOME	1983/84	1982/83	1981/82	1980/81	1979/80
Donations	936 100	946 400	955 100	752 800	418 500
Legacies	846 500	770 100	551 200	480 000	539 300
Auxiliaries	262 900	242 800	167 500	134 000	127 800
Donated Goods Division (net)	32 800	318 700	96 300	305 500	619 900
Other	6 700	28 900	15 300	–	–
	2 085 000	2 306 900	1 785 400	1 672 400	1 705 500
EXPENSES					
Donated Goods Division					
Salaries – Melbourne	1 508 600	1 298 200	1 457 300	1 536 900	1 283 200
Geelong	211 700	186 200	167 000	113 800	
Peninsula	247 300	201 800	151 900	128 200	112 800
	1 967 600	1 686 200	1 776 200	1 800 600	1 509 800
Income Development					
Salaries and associated expenses	88 700	104 300	49 200	48 900	39 700
Appeals and promotional material	50 700	67 900	61 300	52 700	52 900
Other	10 800	9 800	6 600	7 300	6 300
	150 200	182 000	117 000	108 900	98 900
Total Salaries	2 056 300				
Total Net Income (after deduction of salaries)	1 934 800				

WHERE EACH DOLLAR CAME FROM

		\$1000's
Fees for services	34.2%	2504
Government Grants	27.5%	2009
Donations	13.4%	982
Legacies	11.6%	846
Investments	9.2%	674
Auxiliaries	3.6%	263
Donated Goods Division	0.5%	33
	<u>100.0%</u>	<u>\$7311</u>

WHAT IT IS SPENT ON

		\$1000's
Elderly	72.0%	5613
Capital	12.4%	969
Supported projects	4.2%	329
Aid	4.1%	324
Research & Social Action	3.5%	276
Families	1.9%	150
Promotion & Fundraising	1.9%	150
	<u>100.0%</u>	<u>\$7811</u>



G. K. Tucker Park, Carrum Downs. (Courtesy 'Australian Pensioner')



Jeremy Stoke works as a volunteer at the Material Aid Service.

BALANCE SHEET

as at 30 June, 1984

1983		Notes	1984
	CURRENT ASSETS		
\$ 474 686	Cash on Hand, at bank and on deposit		\$ 79 490
662 116	Statutory grants receivable and sundry debtors		1 033 720
—	Less Provision for doubtful debts	16.	<u>140 900</u>
16 040	Loans	1.	892 820
220 089	Stock on Hand		7 716
<u>\$1 372 931</u>			<u>139 162</u>
1 872 860	INVESTMENTS	2.	1 381 273
	FIXED ASSETS		
\$ 8549 001	Used in providing direct welfare services	3.	9 803 384
1 703 304	Other		1 678 306
<u>\$10 252 305</u>			
	OTHER NON-CURRENT ASSETS		
25 200	Loans	1.	5 000
<u>\$13 523 296</u>	TOTAL ASSETS		<u>\$13 987 151</u>
	CURRENT LIABILITIES AND PROVISIONS		
\$ 631 396	Trade and other creditors		\$ 529 354
247 225	Trust Funds	4.	242 560
580 782	Accrued employee entitlements	5.	590 561
739 654	Specified donations account	6.	436 106
660 556	Provision for committed expenditure	7.	411 441
92 850	Provision for major maintenance and replacements	8.	260 462
57 200	Bank term loan		—
<u>\$ 3 009 663</u>			<u>\$ 2 470 484</u>
	DEFERRED LIABILITIES		
187 826	Accrued employee entitlements	5.	234 353
248 443	Provision for major maintenance and replacements	8.	—
56 800	Bank term loan		—
<u>\$ 493 069</u>			<u>\$ 234 353</u>
<u>\$ 3 502 732</u>	TOTAL LIABILITIES		<u>\$ 2 704 837</u>
<u>\$10 020 564</u>	NET ASSETS		<u>\$11 282 314</u>
	FUNDS AND RESERVES		
\$ 4 330	Accumulation Account	9.	\$ (329 994)
—	Investment Fluctuation Account	15.	247 026
			\$(82 968)
	Committed Funds		
25 800	Endowment Fund	10.	25 800
9 350 434	Capital Fund	11.	10 699 482
640 000	Security Fund	12.	640 000
<u>\$10 016 234</u>			<u>\$11 365 272</u>
<u>\$10 020 564</u>	TOTAL FUNDS AND RESERVES		<u>\$11 282 314</u>

The accompanying notes numbered 1 to 16 form an integral part of these statements.

INCOME AND EXPENDITURE ACCOUNT

for year ended 30 June, 1984

1983 Total	Notes	Departmental	General	1984 Total
Income				
\$2 288 111		\$2 314 531		\$2 314 531
226 933		188 915		188 915
614 029			\$ 545 732	545 732
770 060			846 530	846 530
332 371		46 968	390 433	437 401
242 814			262 917	262 917
271 243			306 123	306 123
130 731			367 645	367 645
318 741				
	Division		32 798	32 798
1 856 411	13			
	14	1 993 051		1 993 051
5 035			16 000	16 000
\$7 056 479		\$4 543 465	\$2 768 178	\$7 311 643
Expenditure				
\$3 703 719		\$4 090 910		\$4 090 910
504 839		501 149		501 149
253 719		292 171		292 171
468 222		558 040		558 040
110 887		101 623		101 623
629 894		570 629		570 629
86 657		71 415		71 415
98 529		313 869	\$ 10 556	324 425
267 707			329 226	329 226
11 436		2 065	483	2 548
\$6 135 609		\$6 501 871	\$ 340 265	\$6 842 136
\$920 870				\$ 469 507
\$ (640 214)				552 663
\$280 656				\$1 022 170
–	15			(247 026)
–	16			(140 900)
\$280 656				\$634 244
(311 680)				(968 568)
\$ (31 024)				\$ (334 324)

DEPARTMENTAL ANALYSIS

1983	Department	Income	Expenditure	1984 Deficit (Surplus)
\$172 559	Community Services	\$4 233	\$180 327	\$176 094
76 659	Child Care Services	70 234	197 178	126 944
176 426	Sharing Centre/Material Aid	26 092	318 164	292 072
15 484	Coolibah Day Centre	229 639	226 129	(3 510)
448	Fitzroy Catering Service	110 758	110 679	(79)
124	Fitzroy Accommodation	66 882	60 464	(6 418)
(5 139)	Carinya Nursing Home	726 551	759 842	33 291
28 065	Sumner House	211 284	240 294	29 010
46 010	Sambell Lodge	248 463	259 005	10 542
(18 112)	Laurence Industries	257 516	284 445	26 929
444 639	Central Administrative Service	66 361	608 937	542 576
154 093	Public Relations & Income Development	6 676	150 142	143 466
122 972	Social Policy and Research	24 928	261 350	236 422
18 811	Media Unit	-	15 102	15 102
133 895	Lara	1 074 652	1 296 099	221 447
45 326	Carrum Downs	1 419 196	1 533 714	114 518
<u>\$1 412 260</u>		<u>\$4 543 465</u>	<u>\$6 501 871</u>	<u>\$1 958 406</u>

STATEMENT OF ACCOUNTING POLICIES

Basis of Financial Statements · The financial statements have been prepared in accordance with the historical cost convention and do not take into account changing money values or current value of non-current assets, except where indicated.

Fixed Assets · All items of property plant and equipment are recorded at cost. Depreciation is provided on all fixed assets, excepting freehold land, and Service buildings, fixtures and fittings where a substantial government subsidy has been received toward the cost of these assets. The cost of depreciable fixed assets are written off over their estimated useful life.

Stock · Stock is valued at the lower of cost or net realizable value, except for Donated Goods Division stock which is valued at a notional selling price.

Other significant accounting policies adopted by this organization are indicated in the attached accounts.

NOTES TO THE ACCOUNTS

for year ended 30 June, 1984

1. Loans

The amounts comprising this item represent loans to associated organisations and individuals.

2. Investments

Investments in the form of equities and fixed interest securities are shown at Valuation by the Board as at 30th June, 1978 with additions shown at cost. The profit or loss arising from the disposal of any of these investments is transferred to the Investment Fluctuation Account to conserve the capital base of the investments.

1983		1984
\$915 280	Equities	\$728 273
957 580	Fixed Interest Securities	653 000
<u>\$1 872 860</u>		<u>\$1 381 273</u>

(Market Value as at 30 June 1984: \$1 757 088)

3. Fixed Assets

This item includes fixed assets used in providing direct welfare services and which cannot be sold or encumbered because government subsidies have been received in most cases towards the cost of these assets.

\$8 343 819	Land, Building Services & Fixtures (at cost)	\$9 614 797
1 006 615	Plant & Equipment (at cost)	1 084 685
<u>\$9 350 434</u>		<u>\$10 699 482</u>
801 433	less Accumulated Depreciation	896 098
<u>\$8 549 001</u>		<u>\$9 803 384</u>

Other fixed assets used in fundraising & other activities.

\$1 716 180	Land, Buildings, Services & Fixtures (at cost)	\$1 717 581
409 946	Plant & Equipment (at cost)	381 864
<u>\$2 126 126</u>		<u>\$2 099 445</u>
422 822	less Accumulated Depreciation	421 139
<u>\$1 703 304</u>		<u>\$1 678 306</u>
<u>\$10 252 305</u>	Total Fixed Assets	<u>\$11 481 690</u>

4. Trust Funds

This item represents amounts held on behalf of residents and associated organisations.

5. Accrued Employee Entitlements

1983		1984
\$276 061	Accrued Annual Leave	\$291 870
492 547	Provision for Long Service Leave	533 044
<u>\$768 608</u>		<u>\$824 914</u>
	<i>less</i> Portion not expected to be paid within the next twelve months	234 353
<u>187 826</u>		<u>234 353</u>
<u>\$580 782</u>	Current Portion	<u>\$590 561</u>

6. Specified Donations Account

The balance of the account represents the unspent portion of amounts received for specified purposes. Movements during the year were as follows:

1983	1984
\$640 160	\$739 654
316 243	346 660
<u>\$956 403</u>	<u>\$1 086 314</u>
	<i>less</i> Amounts transferred to Income and Expenditure Account to offset expenditure incurred
<u>\$216 749</u>	<u>\$650 208</u>
<u>739 654</u>	<u>\$436 106</u>

7. Provision for Committed Expenditure

This provision consists of amounts allocated to cover known future expenditure. Amounts are transferred from this provision to the Income & Expenditure Account to cover such expenditure in the year in which it is incurred. Movements during the year were as follows:-

\$119 836	Opening Balance	\$660 556
	<i>less</i> Amounts transferred to the Income & Expenditure Account to offset expenditure incurred	249 115
<u>25 280</u>		<u>249 115</u>
<u>\$94 556</u>		<u>\$411 441</u>
	<i>plus</i> Amounts transferred to cover new commitments:-	
	– from Income & Expenditure Account	–
<u>566 000</u>		<u>–</u>
<u>\$660 556</u>	Total Provision	<u>\$411 441</u>

8. Provision for Major Maintenance and Replacements

Maintenance requirements for all properties are reviewed annually and amounts are transferred from the Income & Expenditure Account to this provision to spread the cost of major maintenance expenditure. When such expenditure does occur it is charged against this provision.

(Note 8 continued)

1983		1984
\$383 886	Opening Balance	\$341 293
47 593	<i>less</i> Expenditure incurred	85 831
<u>\$336 293</u>		<u>\$255 462</u>
	<i>plus</i> Amount transferred from the Income & Expenditure Account	5 000
<u>5 000</u>		<u>5 000</u>
<u>\$341 293</u>	Total Provision	<u>\$260 462</u>
	<i>less</i> Portion not expected to be incurred within the next twelve months	–
<u>248 443</u>		<u>–</u>
<u>\$92 850</u>	Current Portion	<u>\$260 462</u>

9. Accumulation Account

Movements during the year were as follows:-

\$35 354	Opening Balance	\$4 330
	<i>less</i> Deficit for year transferred from the Income & Expenditure Account	(334 324)
<u>(31 024)</u>		<u>(334 324)</u>
<u>\$4 330</u>	Closing Balance	<u>\$(329 994)</u>

10. Endowment Fund

This item represents a bequest received with the stipulation that the principal sum be preserved as a permanent endowment. The income derived from the investment of the fund is included in the Operating Account.

11. Capital Fund

This fund represents the cost of fixed assets, used in providing direct welfare services, which must be retained intact to ensure the continuation of these services. Movements during the year were as follows:-

\$9 038 754	Opening Balance	\$9 350 434
	<i>plus</i> Amounts transferred from the Income & Expenditure Account for new capital expenditure	968 568
<u>311 680</u>	<i>plus</i> Government subsidies towards the cost of new capital expenditure	<u>380 480</u>
<u>\$9 350 434</u>	Closing Balance	<u>\$10 699 482</u>

12. Security Fund

This fund consists of amounts set aside to provide a buffer against any sudden downturn in income which might otherwise seriously effect the Brotherhood's welfare operations. The fund is represented by cash at bank, on deposit and other investments.

13. Donated Goods Division

Net Income		Income	Expenditure	Net Income
\$ 151 445	Metropolitan	\$2 894 172	\$3 022 386	\$(128 214)
93 967	Geelong	397 100	298 191	98 909
73 329	Peninsula	448 247	386 144	62 103
<u>\$ 318 741</u>		<u>\$3 739 519</u>	<u>\$3 706 721</u>	<u>\$ 32 798</u>

14. Government Statutory Grants

These are entitlements to government funding relating to the conduct of our aged care hostels, nursing homes hospitals, child care services and sheltered workshop.

15. Investment Fluctuation Account

This account represents the profits and losses arising from the sale of investments. This represents a change of policy from previous years.

16. Provision for Doubtful Debts

This provision represents an outstanding amount in dispute with the health insurance company that provided health insurance benefits for the residents of the Carrum Downs Settlement.

AUDITORS' REPORT

In our opinion, the accompanying Balance Sheet and Income and Expenditure Account of the Brotherhood of St Laurence, read in conjunction with the notes thereon, are properly drawn up so as to give a true and fair view of the state of affairs of the Brotherhood as at 30 June, 1984 and the results of the operations of the Brotherhood for year ended on that date.

HOLMES & HARRINGTON, Chartered Accountants

I. N. HILLARD, Partner

Dated at Melbourne this 7th day of November, 1984.

FIVE YEAR OPERATIONS REVIEW *(all figures in \$000)*

	1980	1981	1982	1983	1984
Operating Income	\$4191	\$4856	\$5727	\$7056	\$7312
Operating Expenditure	4015	4725	5381	6135	6842
Operating Result	\$176	\$131	\$346	\$921	\$470
Plus					
Net Allocations from (to) Specified donations and other provisions	(76)	145	(76)	(640)	552
	\$100	\$276	\$270	\$281	\$1022
Less					
Capital expenditure on service properties	305	672	355	312	968
Transfers to Investment Fluctuation Account	-	-	-	-	247
Transfers to Provision for Doubtful Debts	-	-	-	-	141
Transfers to (from) Accumulation Account	\$(205)	\$(396)	\$(85)	\$(31)	\$(334)
Add					
Accumulation Account balance at start of year	721	516	120	35	4
Accumulation Account balance at end of year	\$516	\$120	\$35	\$4	\$(330)

HAVE YOU MADE YOUR WILL?

Too many Australians die without leaving a will. The making of a will • can save confusion, expense and delay in the administration of your estate • ensures your estate will go to those you wish to benefit • should be attended to while you are well and strong. Many of the Brotherhood's important services have been made possible by the generosity of people who have remembered us in their will. If you have included the Brotherhood in your will, or are contemplating doing so and would like further information, please contact the Development Officer, Mary Bram, 67 Brunswick Street, Fitzroy, 3065, telephone 419 7055.

FORM OF BEQUEST

I give, devise and bequeath to the Brotherhood of St Laurence

At the time of printing there is no Federal Estate duty or State Probate Duty. Current gifts are allowable deductions for Income Tax Purposes.

The Brotherhood of St Laurence

SENIOR STAFF

Executive Director:

The Rev'd Canon Peter Hollingworth, O.B.E., M.A.,
Dip.Soc.Studs., Th.L.

Directors:

Peter Allen, B.A., Dip. Journ.
Neville Brooke, (until December 1983)
William Ford, FASA CPA
David Green, B.A., Dip.Soc.Studs., M.A.

Media Officer:

Rosemary Kiely, M.A. (until February 1984)
Paul Heinrichs (from April 1984)

Chaplain:

The Rev'd Ross McAuley, Dip.Eng., Dip.Soc.

ADMINISTRATION AND FINANCE

Director:

William Ford, FASA CPA

Accountant:

Ian Mackechnie, B.Com.

Laurence Industries:

Manager - Brian Manuell

COMMUNITY SERVICES

Director:

David Green, B.A., Dip.Soc.Studs., M.A.

Metropolitan

Aged Services Admissions

Admissions Officer:

John Crisp, B.A., Dip.Soc.Studs.

Carinya Nursing Home

Director of Nursing - Dorothy Brewin, R.N. (until August 1983)
Marion Gyarmathy, R.N. (from August 1983)

Coolibah Day Centre

Co-ordinator - Lyn Bathurst, R.N. (until October 1983)
Marilyn Roper (acting), (until April 1984)
Sally Ryan, R.M.N., (from April 1984)

Food Project Co-ordinator - Tony Fitzgerald, Dip.Wel.Studs.

Limurru Neighbourhood Parents and Childrens Centre

Co-ordinator - Glen Alderson, Dip.Soc.Studs. (until October 1983)
Ken Patterson, B.S.W. (from November 1983)

Millott House

Supervisor - Ken Pound

New Projects and Program Development

Project Officer - Jean Elder, B.A., Dip.Soc.Studs.

Sambell Lodge Hostel for Frail Aged

Supervisor - Geoffrey Blake

Service Volunteers

Co-ordinator - Dorothy Brusey

Sumner House Hostel for the Frail Aged

Supervisor - Leonie Barr

The Sharing Centre - Material Aid Service

Co-ordinator -

Elizabeth Brophy, LL.B. Dip.Soc.Studs. (until September 1983)
Mary D'Aprano (from September 1983)

Geelong

Executive Officer:

Eric Hart

St Laurence Park

Manager - Noel Johns

Flinders Lodge Nursing Home

Director of Nursing - Valerie Hayes, R.N.

Hume Court for Frail Aged

Supervisor - Fay Boyd

Peninsula

Executive Officer:

Graeme Bound

G.K. Tucker Settlement

Administrative Officer - Brian Brandenburg

Broughton Nursing Home

Director of Nursing - Elizabeth Matton, R.N.

Cox and Collins Court Hostel

Supervisor - Rachel Carson

Settlement Hospital

Director of Nursing - Barbara Forrest, R.N. (until December 1983)
Robyn Beasley, R.N. (from February 1984)

SOCIAL POLICY AND RESEARCH

Director:

Peter Allen, B.A., Dip.Journ.

Research Co-ordinator:

Meg Montague, B.A., Ph.D.

PUBLIC RELATIONS AND INCOME DEVELOPMENT

Director:

Neville Brooke (until December 1983)

Public Relations Officer:

Dyranda Prevost

Auxiliaries Organiser:

Thelma Tuxen

DONATED GOODS

Melbourne Division:

General Manager - Owen Taylor

Geelong Division:

Manager - Harry Budge

Peninsula Director:

Manager - Norma Eastwood

<i>Total Number of Staff</i>	Full-time	Part-time	Casual
Aged Services	38	140	103
Central Administration	16	-	-
Donated Goods Divisions	42	20	19
Family Services	48	8	2
Public Relations/Fundraising	4	-	-
Social Policy and Research	5	8	-
	153	177	124
Total full-time, part-time and casual	454		
Total equivalent full-time	295		

Highlights of the Year

Glass Terrace in Fitzroy was purchased by the Ministry of Housing for renovation.

The Material Aid Service moved from the Mission House building in Fitzroy Street, Fitzroy, to a shop in Brunswick Street.

The Mission House was renovated as an apartment house for 25 low-income tenants and renamed Millott House in honour of Jessica Millott, a staff member for 30 years.

A second house for the Group Housing project was purchased by the Ministry of Housing for lease to the Brotherhood.

A campaign was started to lift families and pensioners incomes above the poverty line.

Twenty-seven outside projects received support from the Brotherhood.

Contracts were signed for the building of a Day Centre at St Laurence Park, Lara.

Collins Court hostel for the frail aged at G.K. Tucker Park was opened by His Excellency The Governor-General of Australia, Sir Ninian Stephen.

The rebuilding of five old cottages at G.K. Tucker Park commenced.