
The Brotherhood of St Laurence

Annual Report
1982/83

Dear Brotherhood People,
The material help you provide is very important but I have no doubt that what folk most appreciate is the way that you place resources at their disposal and responsibility in their hands, thereby preserving for them the dignity of decision making even in their poverty.

To you 
from Laura

and I gave you
all I can give you
and I hope I
can give you
more next time
Good luck from
Laura

The Brotherhood of St Laurence

67 Brunswick Street, Fitzroy, Victoria, 3065. Telephone 03 419 7055
Founded 1930. Incorporated in Victoria under Brotherhood of St Laurence
Incorporation Act Number 8188, 1971

The Brotherhood of St Laurence is a non-government social welfare organisation financed by public donations, funds raised from the commercial activities of its donated goods divisions and auxiliaries and various government grants and subsidies. It brings together the labour, skills and enthusiasm of paid staff and volunteers to give practical expression to the Christian-humanitarian ideal of a caring and sharing society.

The Brotherhood works for a better deal for disadvantaged people with particular emphasis on the poor, the elderly, the unemployed and disadvantaged families.

Recognising that poverty in modern Western society is a condition relative to the general living standards, it gives first priority to the most disadvantaged receiving the least assistance from other sources. Above all the Brotherhood seeks to tackle the causes and not simply treat the effects of poverty.

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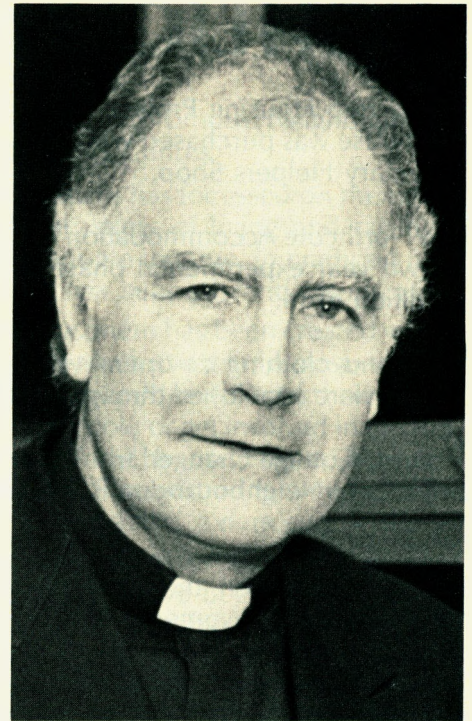
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COVER: Letters from Brotherhood donors.

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Peter Hollingworth

FROM THE EXECUTIVE DIRECTOR

In last year's Annual Report we predicted that the year ahead would be as hard as any experienced by the Brotherhood since it came to Melbourne 50 years ago to work in Fitzroy during the latter days of the Depression.

It has certainly been hard for the Brotherhood, but harder still for the increasing numbers of people without jobs and living in poverty. This year, the numbers of people seeking full and part-time work rose from 447 800 to 691 100 — the highest percentage of unemployed Australians since the Depression.

The Brotherhood has responded to this by taking up the issue publicly, with knowledge gained from its research and policy work; and by increasing the amount of material aid given to unemployed people and their families. Our social action has helped in having governments recognise the importance of job creation and income security for those forced to live on benefits.

It is good to be able to report, though, that for the Brotherhood, things did not turn out as badly as predicted, thanks mainly to the generosity of our supporters. Our auxiliaries increased their contribution from the previous year by 45%, donations were up by more than \$100 000, legacies were higher than anticipated and the Melbourne Donated Goods Division was able to reverse its operating loss of the previous year to a good profit.

One of our objectives is to commence an innovative service project each year. This year, Limurru Child Care Service was converted into a Neighbourhood Parents and Children's Centre; the Sharing Centre

developed two new co-operatives; and the first house for our new Group Housing Program was purchased through the generous support of the Voluntary Helpers Shop.

The Brotherhood can only provide its services for those least well-off in our society through the generosity of its friends — for this we thank all who have contributed in so many ways.

A handwritten signature in dark ink, appearing to read 'Peter Hollingworth', written in a cursive style.

Canon Peter Hollingworth

HIGHLIGHTS OF THE YEAR

The Group Housing Project commenced and the first house was purchased with assistance from the Voluntary Helpers Shop.

The Northcote Accommodation Project completed its two year experimental phase to continue in a modified form.

Food and clothing co-operatives for low income people were established through the Sharing Centre.

Limurru Cottage changed from a child care centre to Limurru Neighbourhood Parents and Children's Centre.

A study on women and poverty was commenced for the National Women's Advisory Council.

New policies were developed on income security, employment, taxation and the role of means tests.

The Victorian Ministry of Housing announced the proposed acquisition and restoration of Glass Terrace. Three houses in the terrace have been owned by the Brotherhood and run as rooming houses.

Sub-standard flats and cottages were demolished at G. K. Tucker Park, to be replaced by a twenty bed hostel.

Extensions to Broughton Nursing Home were commenced.

Publications included 'Ageing and autonomy', 'On the end of a plank', 'Local job creation in perspective' and 'Job creation through the public sector'.

Melbourne Donated Goods Division returned a profit of \$150 000 after an operating loss in 1981/82.

Top: Volunteer Joyce Morley repairs donated toys ready for distribution

Centre: Gwen Simpson and her grand-daughter Amanda are members of the Sharing Centre in Fitzroy

Below: George Castles is a keen gardener at St Laurence Park Lara



COMMUNITY SERVICES

SHARING WITH LOW-INCOME FAMILIES

The Sharing Centre, perhaps more than any Brotherhood service, has felt the impact of the recession and the increase in the numbers of unemployed.

By the end of 1982, over 300 people were using the Centre each week. Many of these represented whole families, receiving free furniture and clothing, or purchasing low cost items. All were on pensions or benefits, with 48% on unemployment benefit.

Since the Centre opened in 1981, an important focus has been the involvement of consumers, together with activities including community lunches, exercise and nutrition classes, and the opportunities for learning new skills such as sewing, art and craft. Children's programs are held in the school holidays also.

Early in the year, a weekly sale day of low cost, second-hand bric-a-brac items was started. This grew, to become a shop which now opens regularly. The practice of making a small charge is important, with the opportunity to give back being a vital factor in enhancing people's independence.

Sharing Centre staff have been involved in work with other groups, particularly the development of small food co-operatives for low-income people. These, and other innovative services in the community, have indicated the great need to improve low income people's access to basic goods. A community buying advisory service, funded through the employment initiatives program, has been a natural outcome of this work.

But the service was planned before the present economic situation was fully felt, and with the increased demands, it became evident by about mid-year that it could no longer meet all its objectives.

A major review was made and it was decided that it was no longer possible to maintain the various activities under the same management.

Consequently, the service was split in April 1983. The shops selling second-hand and new goods became the Under Current Co-operative. The Material Aid Service continues to provide free essential goods to the increasing numbers of people who require them.

Both services are still under review as the Brotherhood attempts to find improved ways of providing essential goods at a time of deepening recession.

NEIGHBOURHOOD CENTRE

In response to the changing needs of families living in the Fitzroy high rise flats and nearby area, Limurru

changed from child care to Limurru Neighbourhood Parents and Children's Centre.

Since February Limurru has focussed on the needs associated with the stress of living and raising a family on an inadequate income, in cramped high rise housing, with few supports and resources.

A neighbourly atmosphere has been created where parents can leave their children for occasional care or longer periods; make friends; hold their child's birthday party; sew; cook; or get involved in the day-to-day operation of the house. There is now a parents' committee involved in planning social activities such as a fete and a dance.

Regular sewing groups, play groups, family camps and a baby-sitting club have been formed. There are recreational and educational outings, and other activities which support and enhance parent and children's self confidence and skills.

Limurru aims to help build and strengthen community spirit, and to break down some of the isolation and loneliness experienced by local residents.

DAY CENTRE

Over 50 people continue to visit the Coolibah Day Centre for elderly and disabled people each day. For many it continues to be their second home. There has been noticeable change this year in the increased confidence of those who come on a regular basis. They are more able to put their own views and work with staff in developing new ideas. Group meetings have been particularly helpful in providing an opportunity for open discussion about issues important to isolated, older people.

Activities such as Italian classes, macrame, music therapy and literature classes, led by people with special skills, have contributed to the interest, enthusiasm and opportunities of those who attend.

Volunteer staff working with the Centre during the year have given invaluable support extending the range of outings by driving the Centre's bus during the week and on the weekends. Their enthusiasm and reliability has been outstanding, and of great benefit to the people who use the Centre, as well as the residents from Sumner House.

The Wandarrah Workshop continues to be a meeting place and activity centre for a group of retired or invalid pensioners. During the year enquiries were undertaken to review the possibility of building a new workshop, but these plans were eventually put aside in view of the costs involved.

ACCOMMODATION FOR THE AGED

The demand for all types of accommodation continued during the year. Low-cost independent

housing and hostel accommodation were particularly in demand.

Many older people were displaced from long standing tenancies when rental accommodation was converted to strata-title. In some instances people had been renting for more than 14 years and expected to remain as life tenants. Finding and then adjusting to alternative accommodation in these circumstances proved to be extremely difficult.

Settlements

The two village settlements, G. K. Tucker Park at Carrum Downs, and St Laurence Park, Lara, continue to provide an active, independent, community life for residents.

At G. K. Tucker Park, 14 cement fibro bedsitting rooms were demolished to make way for a hostel for 20 frail aged people. Still called Collins Court, the new building will be an addition to Cox Court hostel. It will be funded by the Department of Social Security and \$50 000 from the Ian Rollo Currie Estate Foundation.

The township of Lara was reticulated for town sewerage. St Laurence Park was included, placing a heavy financial burden on the Brotherhood.

Nursing Homes

During the year Matron Dorothy Brewin announced that she would retire from 'Carinya', Box Hill, in August 1983. She established Carinya for the Brotherhood in 1963 and for twenty years has been outstandingly responsible for the nursing care of the patients.

An increasing number of admissions to 'Carinya' have been from the metropolitan hostels. As the frailty of hostel residents increases so has the need to transfer residents for nursing care.

A four-bed ward was added to Broughton, at Frankston, where 30 residents are now accommodated. The service and kitchen areas were also upgraded and extended.

Fundraising activities by residents at St Laurence Park have almost paid off the debt on Flinders Lodge, the Park's 40 bed nursing home.

Hostels

Sumner House and Sambell Lodge, located in Fitzroy and Clifton Hill, continued to provide accommodation for local elderly people who could no longer live independently.

Cox Court at G. K. Tucker Park and Hume Court at St Laurence Park also cater for residents from their areas.

Admission priority is given to local residents who are elderly and are on a low income. A high standard of residential accommodation is provided at a charge of 82.5% of the pension.

Flats

During the past year a conscious effort has been

made to lessen the formal supervision at Keble Court flats in East Brunswick. With the retirement of the Supervisors, a review of the requirements were undertaken, with the invited consultation of all residents. As a result a resident caretaker was appointed to be of general assistance to residents in the 30 self-contained flats and to help with minor maintenance matters.

Boarding House

The three terrace houses in Gertrude Street, Fitzroy, continue to provide low-cost boarding house accommodation for 18 local people. In recent years these houses have become of particular interest. They are classified by the Historic Buildings Preservation Council and constitute part of the historic Glass Terrace — one of Melbourne's earliest terraces.

Early in 1983 negotiations were started with the Fitzroy Council and the Ministry of Housing to investigate ways of preserving the whole of Glass Terrace. As a consequence the Ministry of Housing has agreed to purchase the Brotherhood houses in order to restore the entire terrace. Final negotiations are expected in late 1983.

In the meantime the Brotherhood is investigating ways of rehousing the existing tenants.

GROUP HOUSING

The Group Housing Program for Older People began in late 1982 with the aim of setting up a number of ordinary suburban residences which older people can share.

In a group house each person will have their own bedroom, sharing the other living areas. The tenants will be free to arrange, as they wish, such aspects as cooking, shopping and cleaning.

The Brotherhood believes that this form of housing has the advantage of providing cheaper rent in a secure home. It also gives low-income people the chance to lead a co-operative and independent lifestyle with some support.

It is intended to set up three of these houses in Melbourne; one owned by the Ministry of Housing, one by a suburban council, and one owned by the Brotherhood itself

By June 1983 the Brotherhood had purchased a property in the Moonee Ponds area through the generous support of the Voluntary Helpers Shop; the Ministry of Housing was looking at buying a house for the program; and attempts had been made to gain support from a local council.

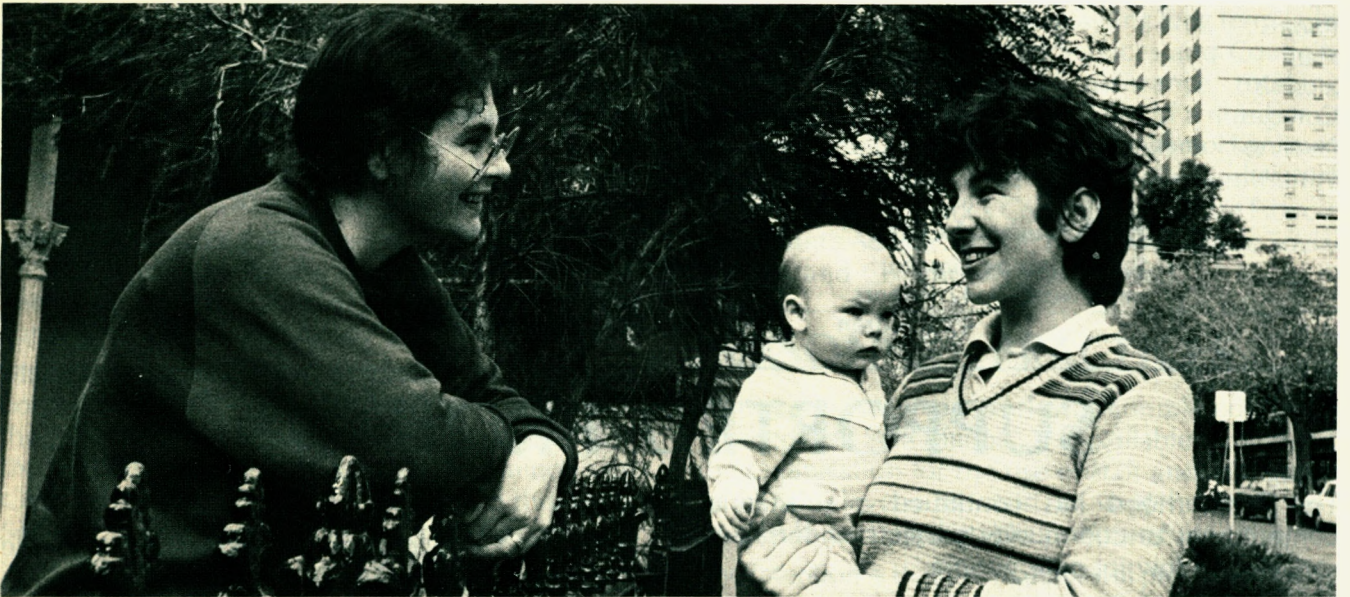
SHELTERED WORKSHOP

Laurence Industries Sheltered Workshop in Preston provides permanent work for mentally and physically handicapped men, processing newsprint for recycling.

This year, a total of 56 sheltered employees worked



Flinders Lodge Nursing Home has a barbeque area for residents and their friends.



Co-ordinator Glen Alderson (left) welcomes Stephanie and her baby Natasha to the Limurru Neighbourhood Parents and Childrens Centre.



Ken Pound, supervisor of the Brotherhood's three rooming houses in Fitzroy is pictured with a resident, Mrs Emma Shea.

there for varying periods, with an average daily attendance of 32.

Newsprint was collected by the workshop's trucks, processed and a total of 4 019 tonnes sold.

Shredded paper, introduced in 1982, has been produced for packaging, insulation and for use in gardens. Forty-six tonnes were processed and sold during the year.

VOLUNTEERS IN THE SERVICES

Taking elderly people swimming, mending toys, preparing leaflets on poverty, visiting residents in nursing homes — these are just some of the tasks undertaken by volunteers in the Brotherhood's community services.

Over eighty people have given their time regularly this year, bringing a wide range of skills to complement those of the full-time staff. Their contribution has added a greater dimension to many services, as well as allowing the volunteers to learn new skills themselves.

Their work has also included driving, clerical work, community education, acting on advisory committees, assisting with research projects, financial counselling, and working with children and young people.

Secondary school students have spent time experiencing a work environment, gaining insight into their chosen careers of social work, child care and office work.

PEOPLE WHO USE BROTHERHOOD SERVICES

Accommodation	Number of Residents	Day Centre	Material Aid
Rooms	17	Members:	Families and individuals receiving clothing and furniture during year: 4 503
Flats	86		
Hostels	203	Attending each day:	50-60
Cottages	292		
Nursing Homes	100		
Hospital	12		
Neighbourhood Centre		Sheltered Workshop	
Families using Limurru each week — 42 Parents — 45 Children		Employees during year — 56. Average daily attendance — 32.	

SUPPORTED PROJECTS

The Brotherhood has continued a substantial commitment to community projects undertaking services for low income people.

FITZROY AND ARC CREDIT UNION

This Credit Union has now been supported by the Brotherhood for two years, consolidating its position as a unique financial service particularly geared to people on low incomes. As well as offering normal credit union facilities, it runs a budget payment scheme which enables members to budget for regular bills over a 12 monthly period, with the option of the Credit Union paying accounts directly. Approximately 95% of the members using this service are on a pension or benefit, indicating the importance of budgeting support for low income families.

The Union has also contributed to the development of a financial counselling service for Fitzroy and Carlton, and a buying advisory service which helps low income people to find essential goods at reasonable prices. As a result of the support of those who save with the Union, its modest assets have increased threefold — from \$26 991 to \$72 085 in the last year.

SPAN

While SPAN now runs entirely independently of the Brotherhood, contact is maintained with the directors of this co-operative for retired people. After four years the project is now well established. It receives numerous requests from other local groups for older people for advice on ways in which they can continue to be part in and contribute to their community.

CO-OPERATIVE SHOPS

During the past eighteen months the Brotherhood has been developing ideas and experience in the establishment of small shops, providing low cost food and new clothing to people on limited incomes. Given the rising costs of food, many local groups can see the benefit of pooling their labour and resources to run co-operative shops. The staff of the Sharing Centre have assisted approximately 20 groups to establish food co-operatives in Melbourne and in the country.

NORTHCOTE ACCOMMODATION PROJECT

This project, designed to provide medium term

accommodation for young people, finished its two year pilot phase in May 1983. A comprehensive research report on the problems and achievements of the house will be published at the end of 1983. After consideration, the management committee has decided to continue running the house, but at considerably reduced expenditure and with careful selection of tenants. The Brotherhood has now formally withdrawn from the committee, but provides some staff assistance and support as requested.

ACTION AND RESOURCE CENTRE COMMUNITY HOUSE

ARC has been independent of the Brotherhood for two years now, and the directors of the Co-operative report an active year at their Clifton Hill premises. Both a children's and youth program have offered recreational and educational activities, including outings and camps for up to 45 young people who have taken some responsibility for fundraising to help offset the costs.

A social club for adults has organised these camps, and has been so successful it has assisted other groups to get started. ARC provides a community based legal service and over 650 people were assisted during the financial year. Staff have also helped low income families with income security problems, housing, family support and emergency care. ARC receives funds for emergency relief, and some \$7 000 was distributed during the year.

Members and staff have been active in legal aid committees, the Victorian Council of Social Service, the Women Against Poverty and Isolation Campaign, the Poverty Action Group, the Coalition for Community Action on Child Abuse and the Social Security Rights Program. ARC continues to be a significant voice for low income people to speak on their own behalf and contribute to the development of public policies in areas which affect low income people.

UNEMPLOYMENT RIGHTS SERVICE

The Western Suburbs Right to Work Committee continues to manage the Unemployment Rights Service, which provides an advisory and support service for unemployed people in the area including Footscray, Sunshine, Williamstown and Melton. Over 100 people seek the assistance of the service each month, sometimes on complex matters of entitlement to benefit, sometimes on a range of social and financial difficulties. There has been an increased demand for emergency relief, with more unemployed people in financial difficulties.

In addition the Unemployment rights Service has been assisting the development of job creation projects in the area, giving particular attention to the needs of the young unemployed.

The western suburbs of Melbourne is one of the areas most affected by unemployment. This service,



David Abeline enjoys his work at Laurence Industries.

almost totally funded by the Brotherhood, plays a significant role in tackling the problem at a variety of different levels.

WORKING WITH OTHERS

The Brotherhood has continued to work with other organisations in research, policy development and the provision of services, maintaining long term links with the Councils of Social Services and Councils on the Ageing. Financial assistance totalling \$267 707 has been made available to a number of projects including Hanover Welfare Services, Ecumenical Migration Centre, Fitzroy Community Youth Centre, St Mark's Community Centre Fitzroy, the Tenant's Advice Service, North Melbourne Social Service and Community Aid Abroad.

PERSONNEL PRACTICES

During the past year, work was completed on the Brotherhood Staff Manual. It is available throughout the organisation for the use of staff and as a guide to all employees to assist in implementing fair, equitable and predictable personnel practices.

The intention is that the manual will provide a sound basis for making decisions on defined principles which will apply to staff in most circumstances. It should also help reduce the number of occasions when decisions have to be made which are of a highly discretionary nature.

The manual covers a wide range of matters including:

- the background history of the Brotherhood;
 - the organisation of the Brotherhood;
 - a general employment policy;
 - staff appointments and terms of employment;
 - advertising positions,
 - methods of appointment,
 - application of the Equal Opportunity Act,
 - relevant awards and determinations,
 - termination of employment and retrenchment,
 - retirement and superannuation entitlements;
 - staff services and staff development practices;
 - general conditions of employment;
 - the role of volunteers;
 - conditions of student placement.
-

WORKING FOR CHANGE

Employment and Unemployment

Dramatic increases in unemployment provided a stark background for work of the Social Policy and Research Department. Recorded unemployment moved above 10% with Government predictions that it was unlikely to fall substantially for at least three years. Research projects explored both the effects of unemployment on families and some community based responses to youth unemployment, while policy work focused around the role of job creation in employment strategies and proposals to lift levels of unemployment benefits.

The study of the effects of unemployment was conducted jointly with the Social Welfare Research Centre at the University of New South Wales. In Victoria the Brotherhood surveyed unemployed people in inner urban, outer metropolitan and rural areas: the data demonstrated that unemployed workers struggle profoundly to survive economically and emotionally. Social, economic and industrial structures appear to combine to deny them anything like a proper share of goods and services that are generally taken for granted by employed workers.

The evaluation of community based employment projects was undertaken for the Victorian Ministry of Employment and Training. The projects studied in Noble Park, Warragul and Tallangatta, demonstrated a variety of ways in which communities could improve employment opportunities for young people.

Following the conclusion of the experimental Neighbourhood Employment Development Program in June 1982, the Brotherhood worked to ensure that the experiment's lessons were translated into Commonwealth and State Government support for long term job creation for disadvantaged workers. A public seminar on job creation in the public sector was held in July 1982. Brotherhood staff worked closely with Government officers to support the subsequent introduction of job creation programs by both the Victorian and Commonwealth Governments. Work is continuing to encourage the Governments to develop longer term job creation programs and to further improve access for disadvantaged workers.

Policies

New proposals to improve unemployment benefits payments were developed as part of a broader review of the Brotherhood's proposals for reform of Australia's pension and benefit system. This review built on work of the Victorian Government's Income Security Task Force, of which departmental head Peter Allen was a member.

Policy work was also undertaken on taxation, housing and Government aged care programs. A

critique of the final report of the House of Representatives Committee concerning aged care programs was circulated widely.

Women in Poverty

A major research study of women on Social Security incomes continued throughout the year. The study, funded by the National Women's Advisory Council, and scheduled for completion by December 1983 is examining the circumstances and life histories of approximately 80 women presently receiving government pensions. The final report will include recommendations of steps Government should take to reduce discrimination and poverty presently facing many women.

Service Evaluation

An assessment study was undertaken of the Sharing Centre as part of an ongoing system of review and planning. The evaluation of the Northcote Accommodation Project for young people was completed, and an evaluation of a home-care project for elderly people in Footscray commenced. Research staff also began developing a monitoring and evaluation program for the new shared accommodation project for elderly people. Further work was undertaken on the uniform data collection system operating across all services.

Education

Following a successful community education project among church groups, a review of community education, library and other information activities led to a closer integration of staff working in these areas. Community education will continue to focus on explaining to a wider variety of community groups, the reasons for poverty and inequality in Australia and the steps available to reduce it.

Communicating

The Brotherhood's service, social policy and research programs all aim to improve the conditions of low income and socially vulnerable people, working for change on a number of different levels.

It has been said that change is now the only constant factor in modern life. The circumstances of low income people, for example, have changed dramatically over the last decade. This has been due to structural changes in the economy, the recession and reductions in levels of public expenditure in areas like housing and income security.

In a situation of rapid social change, community organisations like the Brotherhood have an obligation to monitor the situation, analyse the

consequences and recommend on improved policies.

Proposals for change are based on principles of equity, efficiency, justice, and the rights of the individual. Such matters usually involve a reordering of priorities for public expenditure and subsequent community effort.

The key to this lies in the blend of experience between service work, where ideas are tested for

their practicality, and our policy development, where these ideas are formulated in a rational way. It is then important to communicate those views by all available means, ranging from talks and public addresses to media involvement.

Policy change does not occur in a vacuum. It comes about when the public wants such things to happen. Working for change is one of the purposes of community education and the sharing of information.

The Brotherhood of St Laurence
SOCIAL ISSUES NEWS STATEMENT

A CHANCE TO WORK: BROTHERHOOD OF ST LAURENCE RELEASES NEW JOBS STRATEGY.

Australia can and must return to full employment as soon as possible, the Executive Director of the Brotherhood of St Laurence, Canon Peter Hollingworth, said today. He was releasing a new Brotherhood policy statement "A Chance to Work."

Prolonged high unemployment had induced fatalism bordering on acceptance among some sections of the community, and even in the Federal Government there had been a sense that nothing could be done, Canon Hollingworth said. Present policies of retraining, provision for retrenched, and little being retrenched, and little leavers about to join the la-

In its new statement, the Brotherhood says it is possible to solve the unemployment problem if the community are involved in an adequate program of job creation.

The Brotherhood of St Laurence

The Brotherhood of St Laurence
SOCIAL ISSUES NEWS STATEMENT

TAXING FAMILIES
THE IMPLICATIONS OF INCOME TESTING FAMILY ALLOWANCES

Australia presently operates one of the most tightly means-tested income security systems in the western industrialised world. In addition to relatively strict income tests, almost all pension and benefit payments are subject to income tax. As a result the income tax system has the broad effect of relating a family's benefits from (and payments to) the Government to the family's income. This is in contrast to the taxation and income security systems of the same income redistribution countries which assess separately the effects on taxation and income security systems, and where taxable incomes will generally be higher than the income from the two systems.

Australians presently receiving some benefits are also receiving some major factors determining their income.

The Brotherhood of St Laurence

SOCIAL ISSUES NEWS STATEMENT

SELLING THE AGED SHORT - WELFARE AGENCY CALLS FOR REVIEW OF MCLEAY REPORT

A Federal Parliamentary report on accommodation and home care for the aged has been criticised for putting cost-cutting ahead of the needs of the aged, and for failing to develop integrated policy for future aged services.

... to the Minister for



(Left) Over 1 000 secondary students visited the Brotherhood for information on poverty.

HOW THE FUNDS ARE RAISED

Auxiliaries

Auxiliaries have continued to work hard supporting shops and raising funds, against what have been adverse odds for most people in the present difficult economic climate. It becomes harder to think of new ideas and to encourage others to support functions: shops must have goods to sell, despite competition from markets, garage sales and trash and treasure.

But the Brotherhood's auxiliaries have raised a total of \$243 000, or 45% more than the previous year. As well, a further \$56 000 was transferred to the Donated Goods Division for goods purchased by auxiliary-run shops.

Of this amount, \$22 000 was raised by 12 fundraising auxiliaries through social functions and \$171 000 by the 12 auxiliaries who run their own shops.

During the year, the Glenroy, Mornington, City Shop and Dandenong auxiliaries disbanded, and the auxiliary shop at Clayton was transferred to Donated Goods.

Donations

Friends of the Brotherhood have recognised in a practical way the even greater need for their support as more demands are made on services for low income people.

Seven thousand people, including school children, companies, people who are themselves unemployed or on pensions, and people who simply care about those in need, have given a total of \$614 000.

The two annual appeals received \$224 000, the newsletter 'Action' \$56 000, the annual report \$19 000, the Better Way Scheme \$5 000, and general donations \$314 000.

Of this amount, \$28 000 was spent on printing and mailing appeals and on donor records, and a further \$19 000 on newsletters, reports and brochures.

These costs were in fact \$2 000 less than the previous year, much of the saving being due to the excellent work done in donor records by volunteers.

Fundraising

	Equivalent number of full-time staff	Number of Volunteers	Income
Donated Goods Division	120	245	\$319 000 (net)
Auxiliaries	2	850	243 000
Appeals, Donations	1	7	614 000
Trusts, legacies, special projects	1	—	1 102 000
TOTAL SALARIES	\$1 632 000		
TOTAL INCOME	\$2 278 000		

Donated Goods Division

Despite a tight market situation, the results of Metropolitan Donated Goods have shown a significant turnaround from a loss of \$70 018 in 1981/82 to a profit of \$151 600 in the 1982/83 financial year. The Geelong and Peninsula divisions were able to hold their profits at last year's level.

In particular, savings have been achieved in the areas of transport of goods and rubbish disposal, and sales of non-wearable rags have been enhanced by the purchase of a rag exporting business which has good potential for continued growth. The performance of retail outlets have been closely scrutinized and results in this area have shown an overall improvement although two retail shops, at West Heidelberg and Sunbury, were closed during the year as being unprofitable.

Income Development

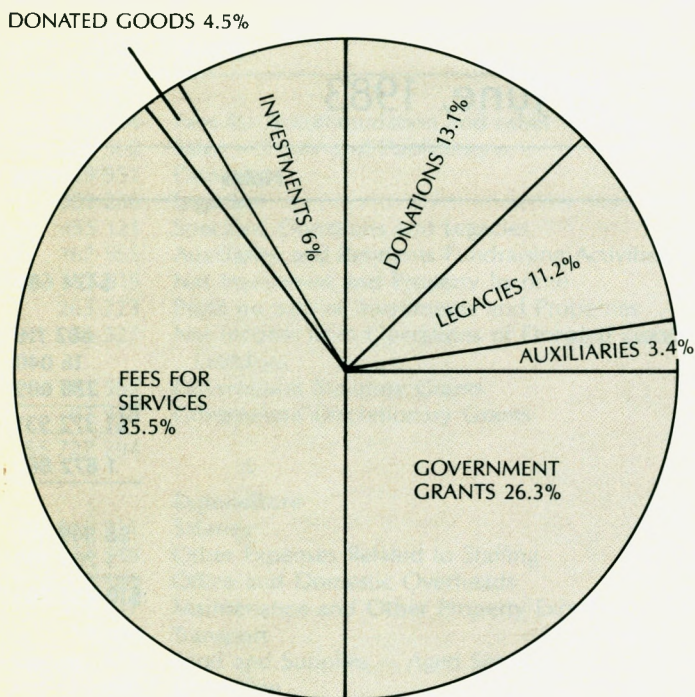
Trusts and benevolent organisations have again been generous to the Brotherhood with donations totalling \$310 000. The extensions at Broughton Nursing Home, the Group Housing Project, Limurru Centre and the new sewerage scheme at St Laurence Park have all benefited.

During the year, forty commercial activities were evaluated as potential fundraising operations and all but one were rejected. 'The Pillow Factory' is now operating successfully as a one-man business, under a franchise agreement, recycling pillows for hotels and institutions. Royalties from this business will be received from July 1983.

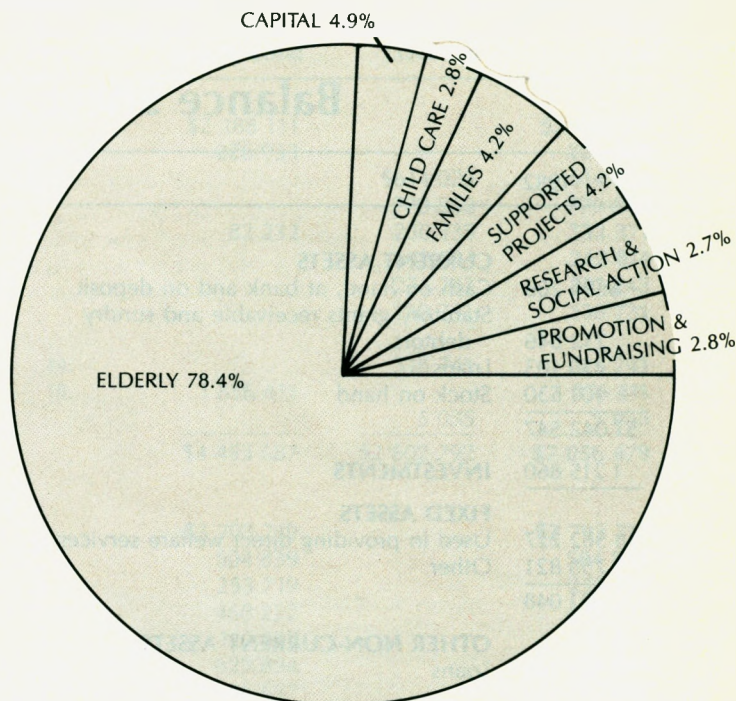
Donations with a high monetary value have also been received in the form of unwanted productions. One manufacturer, for example, gave a large quantity of robust, plastic toys which were sold for about \$20 000 through various sales outlets. Food products in sizable quantities have also led to substantial savings in catering services.

The estimated total value of these donations in cash and kind was \$385 000.

WHERE EACH DOLLAR COMES FROM —



AND WHAT IT IS SPENT ON



FINANCIAL REPORTS

This year we have provided additional information regarding our financial situation, including a statement of accounting policies and some additional details in the notes to the accounts.

As noted elsewhere in this annual report, compared with the previous year's results there has been a most gratifying increase in the level of donations and legacies, and a substantial increase in the net income from the operations of the Donated Goods Division. At the same time there have been significant increases in costs, particularly salaries, with our work continuing to be very labour intensive. The result, however, has enabled the Brotherhood to make a large allocation to the Provision for Committed Expenditure Account, primarily for new or improved aged care facilities.

As a principle, we seek to allocate the larger legacies to specific capital programs rather than use them to underwrite our operations. This is a reflection of our inability to reasonably predict the level of income from legacies in any year. While, in recent years, income from legacies has been in excess of our budgeted expectations, we must be careful not to assume that such a situation will continue, nor use these legacies to establish new programs which may not attract operating income in the future. At the same time we seek to ensure that these legacy funds are used for specific projects and are not allowed to become endowment funds or accumulated reserves.



Mr William McKercher celebrated his 100th birthday in 1983.

Brotherhood of St Laurence

(Incorporated in Victoria under Brotherhood of St Laurence (Incorporation) Act Number 8188, 1971)

Balance Sheet as at 30 June, 1983

1982		Notes	1983
	CURRENT ASSETS		
\$698 268	Cash on hand, at bank and on deposit		\$474 686
	Statutory grants receivable and sundry		
232 646	debtors		662 116
10 103	Loans	1.	16 040
101 530	Stock on hand		220 089
<u>\$1 042 547</u>			<u>\$1 372 931</u>
1 215 860	INVESTMENTS	2.	<u>1 872 860</u>
	FIXED ASSETS		
\$8 362 227	Used in providing direct welfare services	3.	\$8 549 001
1 758 821	Other		1 703 304
<u>\$10 121 048</u>			<u>\$10 252 305</u>
	OTHER NON-CURRENT ASSETS		
31 240	Loans	1.	25 200
<u>\$12 410 695</u>	TOTAL ASSETS		<u>\$13 523 296</u>
	CURRENT LIABILITIES AND PROVISIONS		
\$511 576	Trade and other creditors		\$631 396
62 679	Trust funds	4.	247 225
564 982	Accrued employee entitlements	5.	580 782
640 160	Specified donations account	6.	739 654
119 836	Provision for committed expenditure	7.	660 556
109 800	Provision for major maintenance and replacements	8.	92 850
57 200	Bank term loan	9.	57 200
<u>\$2 066 233</u>			<u>\$3 009 663</u>
	DEFERRED LIABILITIES		
216 468	Accrued employee entitlements	5.	187 826
274 086	Provision for major maintenance and replacements	8.	248 443
114 000	Bank term loan	9.	56 800
<u>\$604 554</u>			<u>\$493 069</u>
<u>\$2 670 787</u>	TOTAL LIABILITIES		<u>\$3 502 732</u>
<u>\$9 739 908</u>	NET ASSETS		<u>\$10 020 564</u>
	FUNDS AND RESERVES		
\$35 354	Accumulation Account	10.	\$4 330
	Committed funds		
25 800	Endowment fund	11.	25 800
9 038 754	Capital fund	12.	9 350 434
640 000	Security fund	13.	640 000
<u>\$9 704 554</u>			<u>\$10 016 234</u>
<u>\$9 739 908</u>	TOTAL FUNDS AND RESERVES		<u>\$10 020 564</u>

The accompanying notes numbered 1 to 15 form an integral part of these statements

Income and Expenditure Account for Year Ended 30 June 1983

1982	Income	Notes	Departmental	General	1983 Total
\$1 826 084	Fees for Accommodation and other Services		\$2 288 111		\$2 288 111
200 362	Sales — Paper and Publications		226 933		226 933
499 951	Donations			\$614 029	614 029
551 236	Legacies			770 060	770 060
455 121	Specified Donations and Legacies		82 232	250 139	332 371
167 565	Auxiliaries and Residents Fundraising Activities			242 814	242 814
197 915	Net Investment and Property Income			271 243	271 243
263 223	Profit on Sale of Investments and Properties			130 731	130 731
96 327	Net Income from Operations of Donated Goods Divisions	14.		318 741	318 741
1 381 562	Government Statutory Grants	15.	1 856 411		1 856 411
87 948	Government Discretionary Grants			5 035	5 035
<u>\$5 727 294</u>			<u>\$4 453 687</u>	<u>\$2 602 792</u>	<u>\$7 056 479</u>
	Expenditure				
\$3 046 961	Salaries		\$3 703 719		\$3 703 719
474 548	Other Expenses Related to Staffing		504 839		504 839
208 569	Office and Domestic Overheads		253 719		253 719
481 147	Maintenance and Other Property Expenses		468 222		468 222
79 708	Transport		110 887		110 887
462 984	Food and Supplies — Aged Services		629 894		629 894
82 294	Promotion		86 657		86 657
106 476	Aid to Individuals — Clothing and Furniture		91 273	\$7 256	98 529
313 722	Grants to Other Organisations and Scholarships			267 707	267 707
121 023	Experimental Projects				
3 919	Sundry Other Expenses		1 090	10 346	11 436
<u>\$5 381 351</u>			<u>\$5 850 300</u>	<u>\$285 309</u>	<u>\$6 135 609</u>
\$345 943					\$920 870
(231 244)	Net Allocation from (to) Specified Donations Account and other Provisions				(640 214)
<u>\$114 699</u>					<u>\$280 656</u>
(355 226)	Capital Expenditure on Service Assets	12.			(311 680)
<u>\$(240 527)</u>	NET DEFICIT — Transferred to Accumulation Account				<u>\$(31 024)</u>

Statement of Accounting Policies

The accounts have been prepared on the basis of Historical Cost, and do not take into account changing money values or current value of non-current assets, except where indicated.

The cost of fixed assets are written off over their estimated useful life.

Stock is valued at the lower of cost or net realizable value.

Notes to the Accounts for Year Ended 30 June 1983

1982	1983	1982	1983
1. Loans		6. Specified Donations Account	
The amounts comprising this item represent loans to associated organisations and individuals.		The balance of this account represents the unspent portion of amounts received for specified purposes. Movements during the year were as follows:	
		\$529 895	Opening Balance \$640 160
			<i>plus</i> New Donations received 316 243
		<u>543 069</u>	<u>956 403</u>
		<u>\$1 072 964</u>	
			<i>less</i> Amounts transferred to the Income & Expenditure Account to offset expenditure incurred 216 749
		\$272 314	<i>less</i> Amounts transferred to the Accumulation Account to offset prior year's expenditure —
			<u>216 749</u>
		160 490	
		<u>\$432 804</u>	<u>\$739 654</u>
		<u>\$640 160</u>	Closing Balance
2. Investments		7. Provision for Committed Expenditure	
Investments in the form of equities and fixed interest securities are shown at Valuation by the Board as at 30 June 1978 with additions shown at cost. The profit or loss arising from the disposal of any of these investments is shown in the Income and Expenditure Account.		This provision consists of amounts allocated to cover known future expenditure. Amounts are transferred from this provision to the Income & Expenditure Account to cover such expenditure in the year in which it is incurred. Movements during the year were as follows:	
\$257 847	Equities \$915 280	\$142 763	Opening Balance \$119 836
958 013	Fixed Interest Securities 957 580		<i>less</i> Amounts transferred to the Income & Expenditure Account to offset expenditure incurred 25 280
<u>\$1 215 860</u>	<u>\$1 872 860</u>	<u>27 301</u>	<u>\$94 556</u>
	(Market Value as at 30 June 1983: \$2 024 117)	\$115 462	
3. Fixed Assets		<i>plus</i> Amounts transferred to cover new commitments:	
This item includes fixed assets used in providing direct welfare services and which cannot be sold or encumbered because government subsidies have been received in most cases towards the cost of these fixed assets.		— from Income & Expenditure Account 566 000	
\$8 077 592	Land, Buildings, Services & Fixtures (at cost) \$8 343 819	—	— from Capital —
961 162	Plant and Equipment (at cost) 1 006 615	4 374	Improvements Fund —
<u>\$9 038 754</u>	<u>\$9 350 434</u>	<u>\$119 836</u>	<u>\$660 556</u>
	<i>less</i> Accumulated Depreciation 801 433		
676 527	<u>\$8 549 001</u>		
<u>\$8 352 227</u>			
Other fixed assets used in fundraising & other activities.		8. Provision for Major Maintenance and Replacements	
\$1 717 017	Land, Buildings, Services & Fixtures (at cost) \$1 716 180	Maintenance requirements for all properties are reviewed annually and amounts are transferred from the Income & Expenditure Account to this provision to spread the cost of major maintenance expenditure. When such expenditure does occur it is charged against this provision.	
419 706	Plant and Equipment (at cost) 409 946	\$416 182	Opening Balance \$383 886
<u>\$2 136 723</u>	<u>\$2 126 126</u>	37 296	<i>less</i> Expenditure incurred 47 593
	<i>less</i> Accumulated Depreciation 422 822	<u>\$378 886</u>	<u>\$336 293</u>
377 902	<u>\$1 703 304</u>		
<u>\$1 758 821</u>			<i>plus</i> Amount transferred from the Income & Expenditure Account 5 000
<u>\$10 121 048</u>	Total Fixed Assets <u>\$10 252 305</u>	5 000	Amount transferred from the Accumulation Account —
		<u>\$383 886</u>	<u>\$341 293</u>
4. Trust Funds			<i>less</i> Portion not expected to be incurred within the next twelve months 248 443
This item represents amounts held on behalf of residents and associated organisations.			<u>\$92 850</u>
		274 086	
		<u>\$109 800</u>	
5. Accrued Employee Entitlements			
\$271 817	Accrued Annual Leave \$276 061		
509 633	Provision for Long Service Leave 492 547		
<u>\$781 450</u>	<u>\$768 608</u>		
	<i>less</i> Portion not expected to be paid within the next twelve months 187 826		
216 468	Current Portion <u>\$580 782</u>		
<u>\$564 982</u>			

1982		1983
9. Bank Term Loan		
The bank term loan is fully secured by registered first mortgages over several freehold properties.		
10. Accumulation Account		
Movements during the year were as follows:		
\$120 391	Opening Balance	\$35 354
	<i>plus</i> Transfer from Specified Donations	
	Account to offset prior years expenditure	—
<u>160 490</u>		<u>—</u>
\$280 881		\$35 354
	<i>less</i> Deficit for year transferred from the Income & Expenditure Account	(31 024)
(240 527)	Amounts transferred to Provision for Major Maintenance and Replacements	—
<u>(5 000)</u>		<u>—</u>
<u>\$35 354</u>		<u>\$4 330</u>

11. Endowment Fund
This item represents a bequest received with the stipulation that the principal sum be preserved as a permanent endowment. The income derived from the investment of the fund is included in the Operating Account.

12. Capital Fund
This fund represents the cost of fixed assets, used in providing direct welfare services, which must be retained intact to ensure the continuation of these services. Movements during the year were as follows:

\$8 384 761	Opening Balance	\$9 038 754
	<i>plus</i> Amounts transferred from the Income & Expenditure Account for new capital expenditure	311 680
355 226	<i>plus</i> Government subsidies, allocations and specified donations from prior years, applied towards the cost of new capital expenditure	—
<u>298 767</u>		<u>—</u>
<u>\$9 038 754</u>		<u>\$9 350 434</u>

13. Security Fund
This fund consists of amounts set aside to provide a buffer against any sudden downturn in income which might otherwise seriously effect the Brotherhood's welfare operations. The fund is represented by cash at bank, on deposit and other investments.

14. Donated Goods Division

	Income	Expenditure
Metropolitan	\$2 501 538	\$2 350 093
Geelong	360 095	266 128
Peninsula	387 465	314 136
	<u>\$3 249 098</u>	<u>\$2 930 357</u>
		Net Income
Metropolitan		\$151 445
Geelong		93 967
Peninsula		73 329
		<u>\$318 741</u>

15. Government Statutory Grants
These are entitlements to government funding relating to the conduct of our aged care hostels, nursing homes and hospitals, and child care service.

Auditors' Report

In our opinion, the accompanying Balance Sheet and Income and Expenditure Account of the Brotherhood of St. Laurence, read in conjunction with the notes thereon, are properly drawn up so as to give a true and fair view of the state of affairs of the Brotherhood as at 30th June, 1983 and the results of the operations of the Brotherhood for year ended on that date.

HOLMES & HARRINGTON
Chartered Accountants

I. N. HILLARD
Partner

Dated at Melbourne this 7th day of November, 1983.

Five Year Operations Review (all figures in \$000)

	1979	1980	1981	1982	1983
Operating Income	\$3 993	\$4 191	\$4 856	\$5 727	\$7 056
Operating Expenditure	3 943	4 015	4 725	5 381	6 135
Operating Result	\$50	\$176	\$131	\$346	\$921
plus					
Net Allocations from (to) Specified donations and other provisions	226	(76)	145	(76)	(640)
	\$276	\$100	\$276	\$270	\$281
less					
Capital expenditure on service properties	257	305	672	355	312
Transfer to (from) Accumulation Account	\$19	\$(205)	\$(396)	\$(85)	\$(31)
add					
Accumulation Account balance at start of year	702	721	516	120	35
Accumulation Account balance at end of year	\$721	\$516	\$120	\$35	\$4

HAVE YOU MADE YOUR WILL?

Many of the Brotherhood of St Laurence's most important services have been made possible by the generosity of people who have remembered us in their will. Some of these projects have had a far reaching effect in the community. They include the Family Centre Project for low income families, SPAN neighbourhood house for older people, Family Day Care, and the Home Improvement Service.

Our policy has always been to use legacies, where possible, for specific services for the elderly, for

families, and for the unemployed, rather than accumulating reserves or endowment funds. Many of our aged accommodation buildings have also been provided through legacies specified for that purpose.

If you have included the Brotherhood in your will, or are contemplating doing so and would like further information, please contact the Director of Finance and Administration, 67 Brunswick Street, Fitzroy 3065, telephone 419 7055.

FORM OF BEQUEST

I give, devise and bequeath to the Brotherhood of St Laurence

Legacies and bequests to the Brotherhood are exempt from
Federal Estate Duty and State Probate Duty
Gifts are allowable deductions for Income Tax purposes

SENIOR STAFF

Executive Director:

The Revd Canon Peter Hollingworth, O.B.E., M.A.,
Dip.Soc.Studs., Th.L.

Executive Committee:

The Revd Canon Peter Hollingworth, O.B.E., M.A.,
Dip.Soc.Studs., Th.L.
Peter Allen, B.A., Dip.Journ.
Neville Brooke
William Ford, A.A.S.A.
David Green, B.A., Dip.Soc. Studs., M.A.

Media Officer:

Rosemary Kiely, M.A.

Chaplain:

The Revd Ross McAuley, Dip.Eng., Dip.Soc.

ADMINISTRATION AND FINANCE

Director:

William Ford, A.A.S.A.

Accountant:

Ian Mackechnie, B.Com.

Laurence Industries:

Manager — Brian Manuell

COMMUNITY SERVICES

Director:

David Green, B.A., Dip.Soc.Studs., M.A.

Metropolitan

Aged Services Admissions

Admissions Officer:

John Crisp, B.A., Dip.Soc.Studs.

Carinya Nursing Home

Director of Nursing — Dorothy Brewin, R.N.

Coolibah Day Centre

Co-ordinator — Lyn Bathurst, R.N.

Gertrude Street Rooming Houses

Supervisor — Ken Pound

Group Housing Project

Project Officer — Robert Webb, B.A., B.S.W.

Keble Court Flats for the Elderly

Supervisor — Jacqueline Farrer (until January 1983)

Limurru Neighbourhood Parents and Children's Centre

Co-ordinator — Glen Alderson, Dip.Soc.Studs.

New Projects and Program Development

Project Officer — Jean Elder, B.A., Dip.Soc.Studs.

Sambell Lodge Hostel for Frail Aged

Supervisor — Geoffrey Blake

TOTAL NUMBER OF STAFF

Service Volunteers

Co-ordinator — Dorothy Brusey

Sumner House Hostel for Frail Aged

Supervisor — Leonie Barr

The Sharing Centre

Co-ordinator — Elizabeth Brophy, LL.B., Dip.Soc.Studs.

Geelong

Executive Officer:

Eric Hart

St Laurence Park

Manager — Noel Johns

Flinders Lodge Nursing Home

Director of Nursing — Valerie Hayes, R.N.

Hume Court Hostel for Frail Aged

Supervisor — Fay Boyd

Peninsula

Executive Officer:

Alwyn Hind, F.A.S.A.

G. K. Tucker Settlement

Manager — Michael Champ

Broughton Nursing Home

Director of Nursing — Betty Matton, R.N.

SOCIAL POLICY AND RESEARCH

Director:

Peter Allen, B.A., Dip.Journ.

Research Co-ordinator:

Meg Montague, B.A., Ph.D.

Community Educator:

Ben Witham, B.A., Dip.Ed.

INCOME DEVELOPMENT AND PUBLIC RELATIONS

Director:

Neville Brooke

Public Relations Officer:

Dyranda Prevost

Auxiliaries Organiser:

Thelma Tuxen

DONATED GOODS

Melbourne Division:

General Manager — Owen Taylor

Geelong Division:

Manager — Harry Budge

Peninsula Division:

Manager — Norma Eastwood

	Full time	Part time	Casual
Aged Services	47	120	110
Administration	15	1	—
Donated Goods Divisions	99	21	31
Family Services	52	5	3
Public Relations, Fundraising (see page 10)	4	1	—
Social Policy and Research	4	9	—
	221	157	144
Total full, part time, casual 522			
Total equivalent full time 345			

Dear Friends,
I hold strongly to the belief that all members of our society have the right to lead lives of dignity and to be given the opportunity to contribute to society. I feel that the future of the disadvantaged citizens of this country lies very much in the hands of organizations like yours.

Dear brotherhood,
When my clothes get too small for me I give them to you.
Then I buy some more lovely clothes again from you.
From: Millie. Age: 8.