



‘Circuit breakers and care finders’: Critical interim support for community-dwelling older people needing aged care services

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change
that lasts**

Acknowledgment of Country

The Brotherhood of St. Laurence acknowledges the Traditional Custodians of the land and waterways on which our organisation operates. We pay our respects to Aboriginal and Torres Strait Islander Elders past, present and emerging.



Staff Acknowledgements



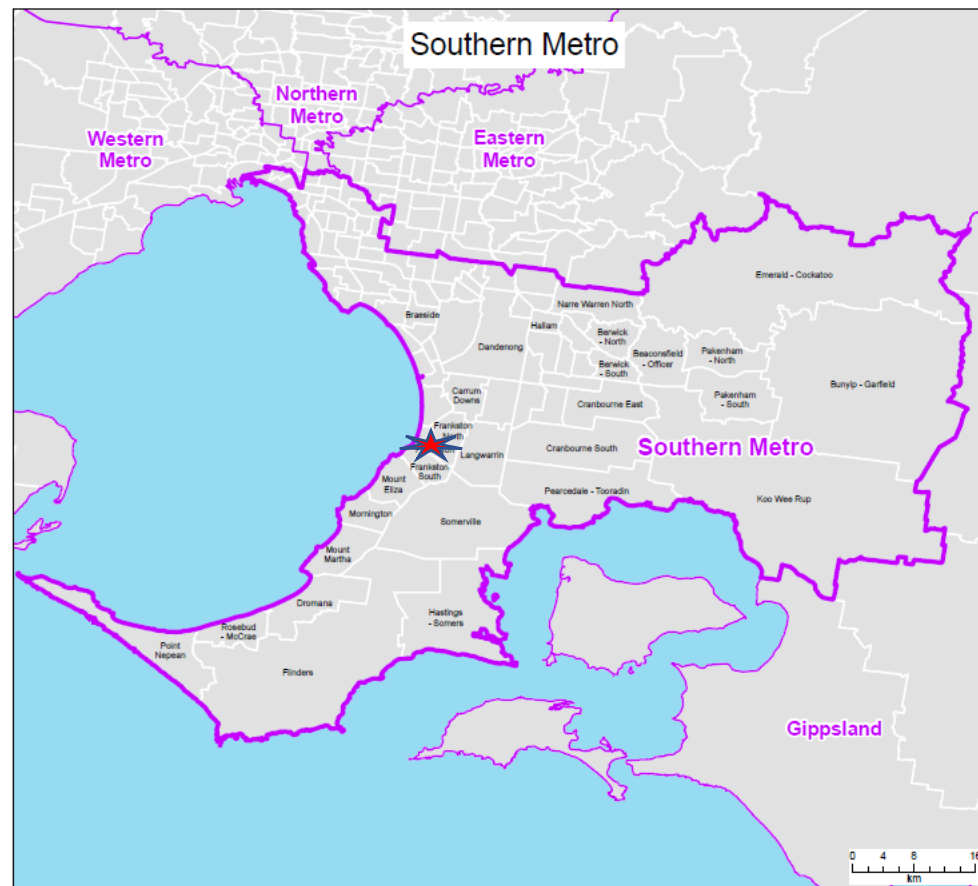
- Sharee Palmieri – Case Manager (Sunshine)
- Wouter Spijker – Case Manager (Frankston)
- Libby Cross (Program Manager)
- Chris Mills (Trust & Foundations Manager)
- *Philanthropic pilot funding Sept 2020–2023



What is the Critical Interim Support Program?



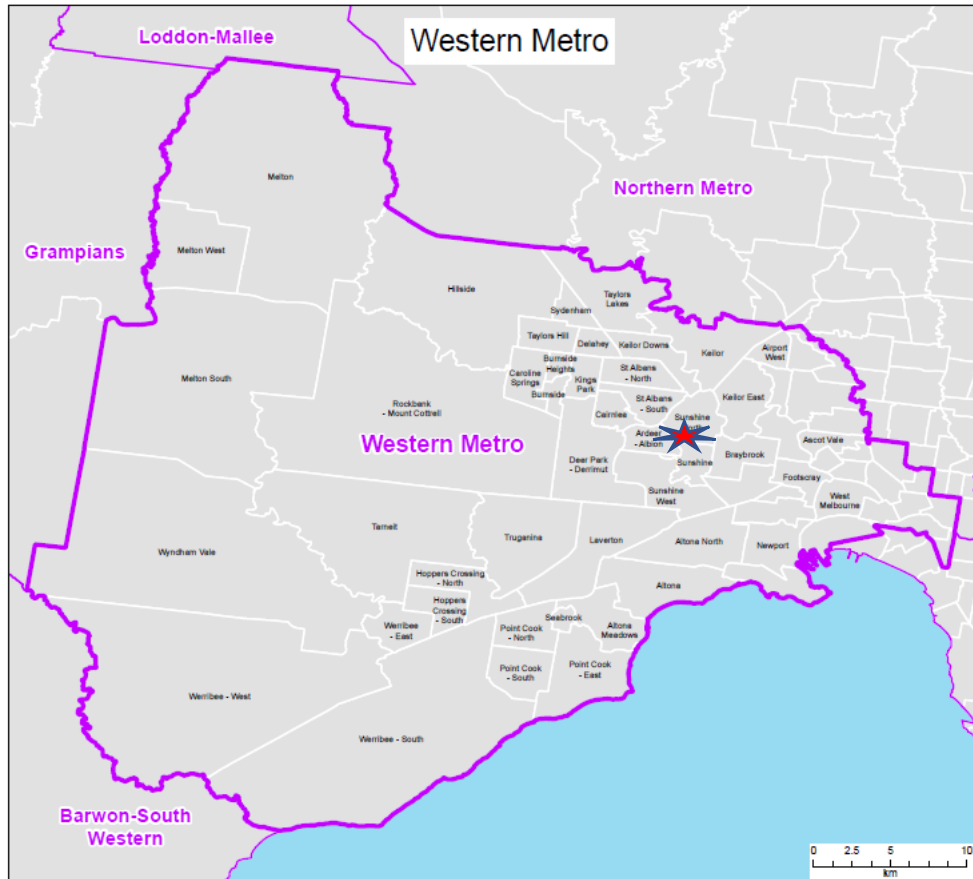
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- Addresses **barriers** to accessing aged care services faced by community dwelling people, using **case management** approaches to connect people to the aged care services system and community-based services
 - Maintains **interim support** until the person has established connections with sustainable & ongoing supports
 - Program principles are **person-centred; trauma-informed & dignity of risk**
 - Inclusion criteria: **eligibility** for home-based aged care services; limited social and financial resources. **Non time-limited**




Australian Government
Department of Health
Aged Care Planning Regions displaying Statistical Areas Level 2 (SA2s)
Southern Metro
Victoria
Map 1 of 2
The Aged Care Planning Region boundaries displayed became effective in April 2018. They are based on Statistical Area Level 2 (SA2) boundaries from the Australian Bureau of Statistics Australian Statistical Geography Standard (ASGS) 2016.



Legend
 Aged Care Planning Region 2018
 Statistical Area Level 2 (SA2)
This map has been produced to be viewed as A3 - Landscape.
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Program Scope



- What's behind the door?
- Phone assessments
- Food supply
- Packages & activation codes
- Addressing hoarding & squalor
- Navigating service systems
- Brokerage funding

Program Outcomes: 1 Sept 2020 – 31 Aug 2022



- 149 clients – 77 in North/West and 72 in Southern metro regions
- Median age 76 years (range 49 – 100 years)
- 78 male, 71 female
- 105 clients discharged – 69 to home care packages; 8 to residential care; 21 to CHSP; 5 referred to other agencies; 2 deceased
- Median length of engagement: 18 weeks for male clients, 15 weeks for female clients
- Referral sources – 83 aged care assessors; 32 health services; 12 health professionals; 7 BSL internal referral; 1 community nursing; 1 family violence crisis provider; 2 self-referrals; 1 external provider; 1 real estate agent (9 missing data)

Key Issues



- Interplay of fragmented services, social disconnection, financial poverty & elder abuse
- Time
- Care Finders rollout
- The 'gap' is changing – supporting those waiting for services AND those not yet assessed



Thank you!

Dr Amber Mills

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<https://www.bsl.org.au/research/our-research-and-policy-work/projects/critical-support-for-at-risk-older-australians/>



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